

# TECHNICAL & SERVICE MANUAL

Models

**PFFY-WL20VCM-A**

**PFFY-WL25VCM-A**

**PFFY-WL32VCM-A**

**PFFY-WL40VCM-A**

**PFFY-WL50VCM-A**

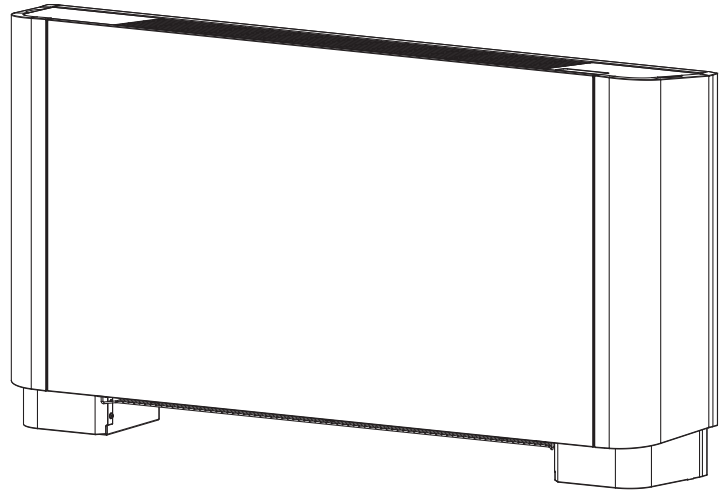
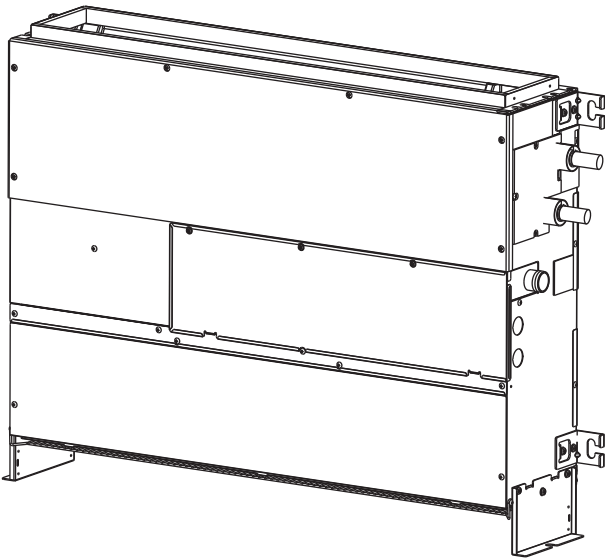
**PFFY-WL20VEM-A**

**PFFY-WL25VEM-A**

**PFFY-WL32VEM-A**

**PFFY-WL40VEM-A**

**PFFY-WL50VEM-A**



**CITY MULTI**

# Safety Precautions

## Read before installation and performing electrical work

- Thoroughly read the following safety precautions prior to installation.
- Observe these safety precautions for your safety.
- This equipment may have adverse effects on the equipment on the same power supply system.
- Contact the local power authority before connecting to the system.

### Symbol explanations

#### WARNING

This symbol indicates that failure to follow the instructions exactly as stated poses the risk of serious injury or death.

#### CAUTION

This symbol indicates that failure to follow the instructions exactly as stated poses the risk of serious injury or damage to the unit.



Indicates an action that must be avoided.



Indicates important instructions.



Indicates a parts that requires grounding.



Indicates that caution must be taken with rotating parts. (This symbol is on the main unit label.) <Color: Yellow>



Indicates that the parts that are marked with this symbol pose a risk of electric shock. (This symbol is on the main unit label.) <Color: Yellow>

#### WARNING

Carefully read the labels affixed to the main unit.

#### WARNING

- Do not use refrigerant other than the type indicated in the manuals provided with the unit and on the nameplate.**

- Doing so may cause the unit or pipes to burst, or result in explosion or fire during use, during repair, or at the time of disposal of the unit.

It may also be in violation of applicable laws.

MITSUBISHI ELECTRIC CORPORATION cannot be held responsible for malfunctions or accidents resulting from the use of the wrong type of refrigerant.

- Ask your dealer or a qualified technician to install the unit.**

- Improper installation by the user may result in water leakage, electric shock, or fire.

- Properly install the unit on a surface that can withstand its weight.**

- Unit installed on an unstable surface may fall and cause injury.

- Only use specified cables. Securely connect each cable so that the terminals do not carry the weight of the cable.**

- Improperly connected cables may produce heat and start a fire.

- Take appropriate safety measures against wind gusts and earthquakes to prevent the unit from toppling over.**

- Improper installation may cause the unit to topple over and cause injury or damage to the unit.

- Only use accessories (i.e., air cleaners, humidifiers, electric heaters) recommended by Mitsubishi Electric.**

- Do not make any modifications or alterations to the unit.**

**Consult your dealer for repair.**

- Improper repair may result in water leakage, electric shock, or fire.

- Do not touch the heat exchanger fins with bare hands.**

- The fins are sharp and pose a risk of cuts.

- Properly install the unit according to the instructions in the Installation Manual.**

- Improper installation may result in water leakage, electric shock, or fire.

- Have all electrical work performed by an authorized electrician according to the local regulations and the instructions in this manual. Use a dedicated circuit.**

- Insufficient power supply capacity or improper installation of the unit may result in malfunctions of the unit, electric shock, or fire.

- Keep electrical parts away from water.**

- Wet electrical parts pose a risk of electric shock, smoke, or fire.

- Securely attach the control box cover.**

- If the cover is not installed properly, dust or water may infiltrate and pose a risk of electric shock, smoke, or fire.

- Only use the type of refrigerant that is indicated on the unit when installing or relocating the unit.**

- Infiltration of any other types of refrigerant or air into the unit may adversely affect the refrigerant cycle and may cause the pipes to burst or explode.

- Consult your dealer or a qualified technician when moving or reinstalling the unit.**

- Improper installation may result in water leakage, electric shock, or fire.

- After completing the service work, check for a refrigerant leak.**

- If leaked refrigerant is exposed to a heat source, such as a fan heater, stove, or electric grill, toxic gases will be generated.

- Do not try to defeat the safety features of the unit.**

- Forced operation of the pressure switch or the temperature switch by defeating the safety features for these devices, or the use of accessories other than the ones that are recommended by Mitsubishi Electric may result in smoke, fire, or explosion.

- Consult your dealer for proper disposal method.**

### Precautions for handling units for use with water

#### CAUTION

- Do not use the existing water piping.**

- Store the piping materials indoors, and keep both ends of the pipes sealed until immediately before installation. Keep the joints wrapped in plastic bags. If dust or dirt enters the water circuit, it may damage the heat exchanger and cause water leakage.

- Only use water.**

- Only use clean water as a refrigerant. The use of water outside the specification may damage the refrigerant circuit.

- Install the unit so that external force is not applied to the water pipes.**



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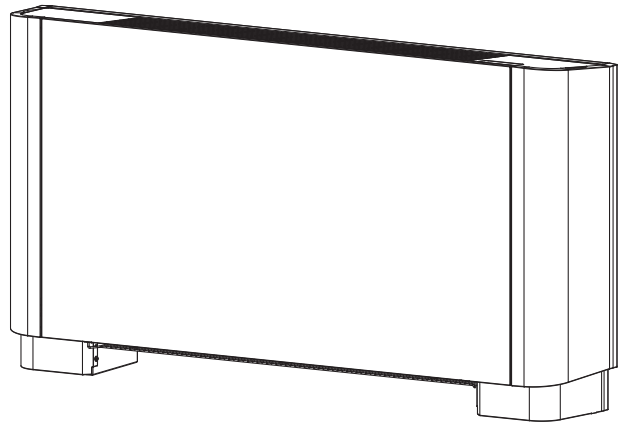
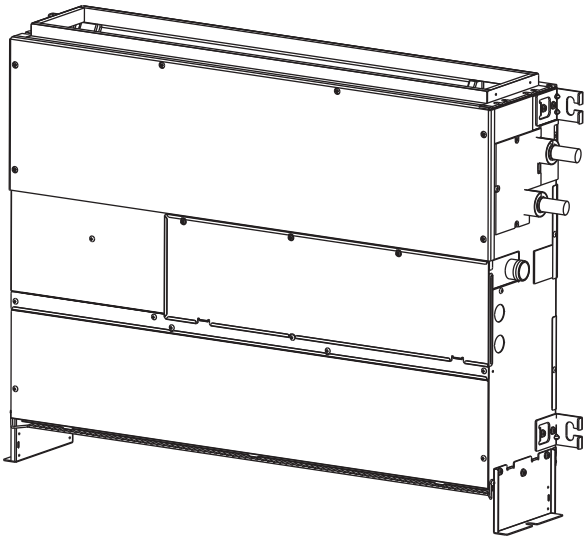
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**[1] Features**

<PFFY-WL20, 25, 32, 40, 50VCM-A>

<PFFY-WL20, 25, 32, 40, 50VEM-A>



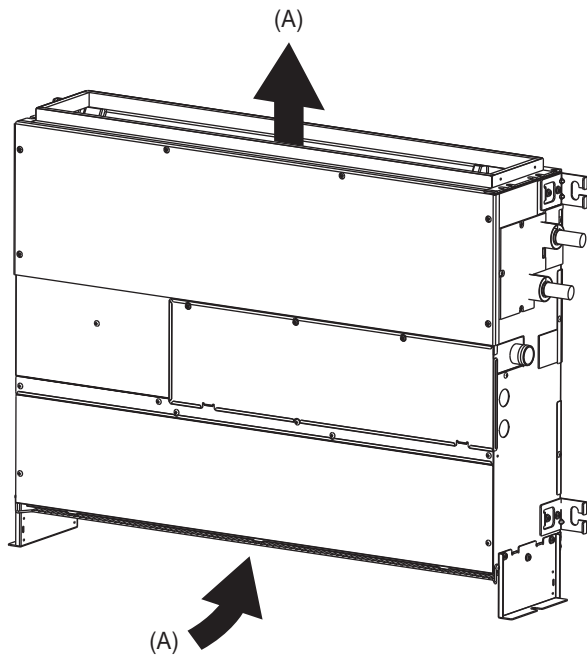
Concealed type

Exposed type

Model	Cooling capacity/Heating capacity
	kW
PFFY-WL20VCM-A PFFY-WL20VEM-A	2.2/2.5
PFFY-WL25VCM-A PFFY-WL25VEM-A	2.8/3.2
PFFY-WL32VCM-A PFFY-WL32VEM-A	3.6/4.0
PFFY-WL40VCM-A PFFY-WL40VEM-A	4.5/5.0
PFFY-WL50VCM-A PFFY-WL50VEM-A	5.6/6.3

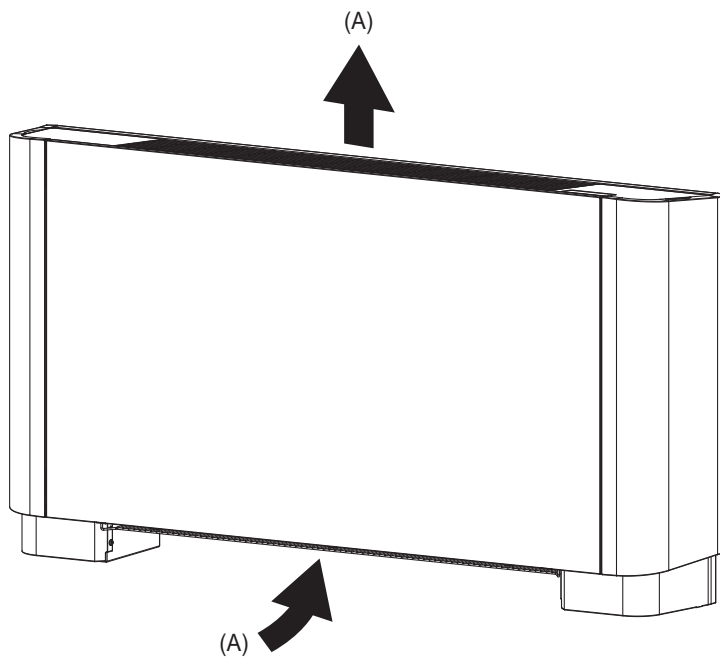
**[1] Components and Functions**

- 1. Indoor (Main) Unit  
<PFFY-WL20, 25, 32, 40, 50VCM-A>



(A) Air

<PFFY-WL20, 25, 32, 40, 50VEM-A>



(A) Air

**[1] Specifications****1. Specifications**

Model name			PFFY-WL20VCM-A	PFFY-WL25VCM-A	PFFY-WL32VCM-A
Power source			~ 220-240V 50Hz/60Hz		
Cooling capacity <sup>*1</sup>	kW		2.2	2.8	3.6
Heating capacity <sup>*1</sup>			2.5	3.2	4.0
Power consumption	Cooling	kW	0.022	0.029	0.035
	Heating		0.022	0.029	0.035
Current	Cooling	A	0.25	0.33	0.38
	Heating		0.25	0.33	0.38
External finish			Galvanized steel plate		
Dimension	Height <sup>*2</sup>	mm	615 (690)		
	Width		700		
	Depth		200		
Net weight		kg	18	18	18.5
Heat exchanger			Cross fin (Aluminum fin and copper tube)		
Fan	Type x Quantity		Sirocco fan x 2		
	Airflow rate (Lo-Mid-Hi)	m <sup>3</sup> /min	5.0-6.0-7.0	5.5-7.0-8.5	6.5-7.5-9.0
	External static pressure <sup>*3</sup>	Pa	0/10/40/60		
Motor	Type		DC motor		
	Output	kW	0.096		
Air filter			PP honeycomb fabric.		
Water piping diameter	Inlet	mm I.D.	20		
	Outlet	mm I.D.	20		
Drain pipe dimension		mm	32 (1-1/4 inch)		
Noise level (Lo-Mid-Hi)		dB (A)	21-23-26	22-26-30	25-28-32

\*1 <Cooling> Indoor temperature: 27°CDB/19°CWB (81°FDB/66°FWB Outdoor temperature: 35°CDB (95°FDB)  
<Heating> Indoor temperature: 20°CDB (68°FDB) Outdoor temperature: 7°CDB/6°CWB (45°FDB/43°FWB)

\*2 The values in ( ) show the height of unit with leg.

\*3 The external static pressure is set to 10Pa at factory shipment.

\*4 The noise level in operation is measured at 1.5 m apart from the front side and the bottom side of the unit in anechoic room. (Noise meter A-scale value) Connect the duct of 1 m in length to the air outlet.



Model name			PFFY-WL40VCM-A	PFFY-WL50VCM-A
Power source			~ 220-240V 50Hz/60Hz	
Cooling capacity *1	kW		4.5	5.6
Heating capacity *1			5.0	6.3
Power consumption	Cooling	kW	0.038	0.062
	Heating		0.038	0.062
Current	Cooling	A	0.38	0.52
	Heating		0.38	0.52
External finish			Galvanized steel plate	
Dimension	Height *2	mm	615 (690)	
	Width		900	
	Depth		200	
Net weight		kg	23	23
Heat exchanger			Cross fin (Aluminum fin and copper tube)	
Fan	Type x Quantity		Sirocco fan x 3	
	Airflow rate (Lo-Mid-Hi)	m <sup>3</sup> /min	8.0-9.5-11.0	10.5-12.5-14.5
	External static pressure *3	Pa	0/10/40/60	
Motor	Type		DC motor	
	Output	kW	0.096	
Air filter			PP honeycomb fabric.	
Water piping diameter	Inlet	mm I.D.	20	
	Outlet	mm I.D.	20	
Drain pipe dimension		mm	32 (1-1/4 inch)	
Noise level (Lo-Mid-Hi)		dB (A)	25-27-30	28-32-35

\*1 <Cooling> Indoor temperature: 27°CDB/19°CWB (81°FDB/66°F WB Outdoor temperature: 35°CDB (95°FDB)  
 <Heating> Indoor temperature: 20°CDB (68°FDB) Outdoor temperature: 7°CDB/6°CWB (45°FDB/43°F WB)

\*2 The values in ( ) show the height of unit with leg.

\*3 The external static pressure is set to 10Pa at factory shipment.

\*4 The noise level in operation is measured at 1.5 m apart from the front side and the bottom side of the unit in anechoic room. (Noise meter A-scale value) Connect the duct of 1 m in length to the air outlet.

[ III Specifications ]

Model name			PFFY-WL20VEM-A	PFFY-WL25VEM-A	PFFY-WL32VEM-A
Power source			~ 220-240V 50Hz/60Hz		
Cooling capacity *1	kW		2.2	2.8	3.6
Heating capacity *1			2.5	3.2	4.0
Power consumption	Cooling	kW	0.021	0.029	0.036
	Heating		0.021	0.029	0.036
Current	Cooling	A	0.26	0.34	0.4
	Heating		0.26	0.34	0.4
External finish			Galvanized steel plate, MUNSELL (1.0Y 9.2/0.2) / ABS, MUNSELL (5.32GY 8.75/0.37)		
Dimension	Height *2	mm	669 (726)		
	Width		1142		
	Depth		217		
Net weight		kg	29.5	29.5	30
Heat exchanger			Cross fin (Aluminum fin and copper tube)		
Fan	Type x Quantity		Sirocco fan x 2		
	Airflow rate (Lo-Mid-Hi)	m <sup>3</sup> /min	5.0-6.0-7.0	5.5-7.0-8.5	6.5-7.5-9.0
	External static pressure		Pa	0	
Motor	Type		DC motor		
	Output		kW	0.096	
Air filter			PP honeycomb fabric.		
Water piping diameter	Inlet	mm I.D.	20		
	Outlet	mm I.D.	20		
Drain pipe dimension		mm	32 (1-1/4 inch)		
Noise level (Lo-Mid-Hi)		dB (A)	23-27-31	25-31-36	29-33-37

\*1 <Cooling> Indoor temperature: 27°CDB/19°CWB (81°FDB/66°F WB Outdoor temperature: 35°CDB (95°FDB)  
<Heating> Indoor temperature: 20°CDB (68°FDB) Outdoor temperature: 7°CDB/6°CWB (45°FDB/43°F WB)

\*2 The values in ( ) show the height of unit with leg.

\*3 The noise level in operation is measured at 1.5 m apart from the front side and the bottom side of the unit in anechoic room. (Noise meter A-scale value)

Model name			PFFY-WL40VEM-A	PFFY-WL50VEM-A
Power source			~ 220-240V 50Hz/60Hz	
Cooling capacity *1	kW		4.5	5.6
Heating capacity *1			5.0	6.3
Power consumption	Cooling	kW	0.037	0.064
	Heating		0.037	0.064
Current	Cooling	A	0.39	0.68
	Heating		0.39	0.68
External finish			Galvanized steel plate, MUNSELL (1.0Y 9.2/0.2) / ABS, MUNSELL (5.32GY 8.75/0.37)	
Dimension	Height *2	mm	669 (726)	
	Width		1342	
	Depth		217	
Net weight		kg	35	35
Heat exchanger			Cross fin (Aluminum fin and copper tube)	
Fan	Type x Quantity		Sirocco fan x 3	
	Airflow rate (Lo-Mid-Hi)	m <sup>3</sup> /min	8.0-9.5-11.0	10.5-12.5-14.5
	External static pressure		Pa	0
Motor	Type		DC motor	
	Output	kW	0.096	
Air filter			PP honeycomb fabric.	
Water piping diameter	Inlet	mm I.D.	20	
	Outlet	mm I.D.	20	
Drain pipe dimension		mm	32 (1-1/4 inch)	
Noise level (Lo-Mid-Hi)		dB (A)	29-33-36	35-40-43

\*1 <Cooling> Indoor temperature: 27°CDB/19°CWB (81°FDB/66°F WB Outdoor temperature: 35°CDB (95°FDB)  
 <Heating> Indoor temperature: 20°CDB (68°FDB) Outdoor temperature: 7°CDB/6°CWB (45°FDB/43°F WB)

\*2 The values in ( ) show the height of unit with leg.

\*3 The noise level in operation is measured at 1.5 m apart from the front side and the bottom side of the unit in anechoic room. (Noise meter A-scale value)

## 2. Electrical component specifications

Component	Sym- bol	PFFY-WL20VCM-A PFFY-WL20VEM-A	PFFY-WL25VCM-A PFFY-WL25VEM-A	PFFY-WL32VCM-A PFFY-WL32VEM-A
Room temperature thermistor	TH21	Resistance 0°C/15kΩ, 10°C/9.6kΩ, 20°C/6.3kΩ, 25°C/5.4kΩ, 30°C/4.3kΩ, 40°C/3.0kΩ		
Water inlet pipe thermistor	TH22	Resistance 0°C/15kΩ, 10°C/9.6kΩ, 20°C/6.3kΩ, 25°C/5.4kΩ, 30°C/4.3kΩ, 40°C/3.0kΩ		
Water outlet pipe thermistor	TH23	Resistance 0°C/15kΩ, 10°C/9.6kΩ, 20°C/6.3kΩ, 25°C/5.4kΩ, 30°C/4.3kΩ, 40°C/3.0kΩ		
Fuse	FUSE	250V 6.3A		
Fan motor		8-pole, Output 96W SIC-70CW-D8114-1		
Pressure sensor (inner water) (with the valve kit) *Optional part	PS1	<p>Pressure 0~1.0 MPa [145psi] Vout 0.5~4.5V 0.392V/0.098 MPa [14psi] Pressure [MPa] =0.25 x Vout [V] - 0.125 Pressure [psi] =(0.25 x Vout [V] - 0.125) x 145</p> <p>1 GND (Black) 2 Vout (White) 3 Vcc (DC5V) (Red)</p>		
Pressure sensor (outlet water) (with the valve kit) *Optional part	PS2			
Flow control valve (with the valve kit) *Optional part	FCV	12V DC Stepping motor (0~770 pulse)		
Power supply terminal block	TB2	(L, N, ⊕) 250V 20A		
Transmission terminal block	TB5 TB15	(1, 2) 250V 10A, (M1, M2, S) 250V 20A		

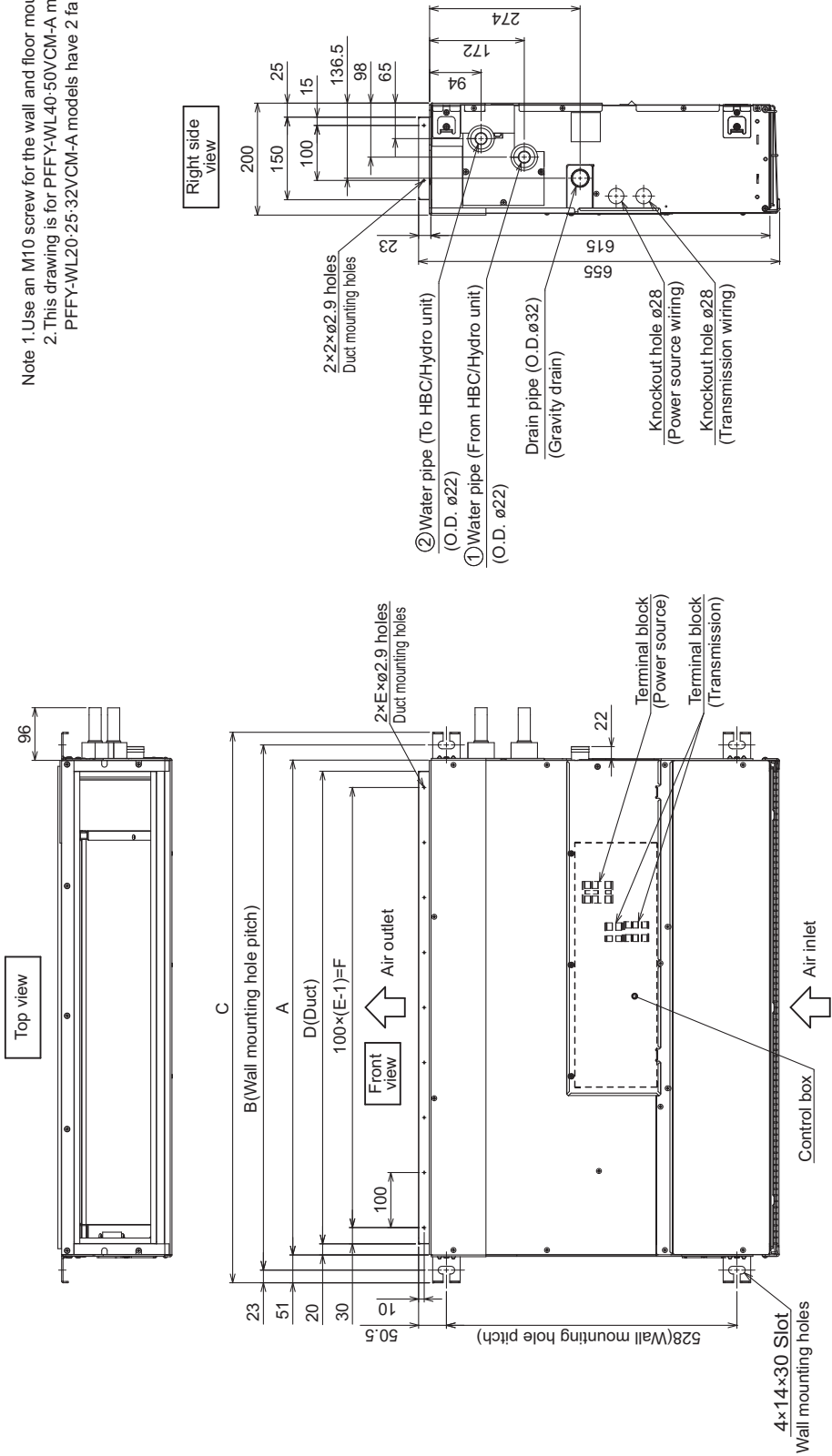
Component	Sym- bol	PFFY-WL40VCM-A PFFY-WL40VEM-A	PFFY-WL50VCM-A PFFY-WL50VEM-A
Room temperature thermistor	TH21	Resistance 0°C/15kΩ, 10°C/9.6kΩ, 20°C/6.3kΩ, 25°C/5.4kΩ, 30°C/4.3kΩ, 40°C/3.0kΩ	
Water inlet pipe thermistor	TH22	Resistance 0°C/15kΩ, 10°C/9.6kΩ, 20°C/6.3kΩ, 25°C/5.4kΩ, 30°C/4.3kΩ, 40°C/3.0kΩ	
Water outlet pipe thermistor	TH23	Resistance 0°C/15kΩ, 10°C/9.6kΩ, 20°C/6.3kΩ, 25°C/5.4kΩ, 30°C/4.3kΩ, 40°C/3.0kΩ	
Fuse	FUSE	250V 6.3A	
Fan motor		8-pole, Output 96W SIC-70CW-D896-1	
Pressure sensor (inner water) (with the valve kit) *Optional part	PS1	<p>Pressure 0~1.0 MPa [145psi] Vout 0.5~4.5V 0.392V/0.098 MPa [14psi] Pressure [MPa] =0.25 x Vout [V] - 0.125 Pressure [psi] =(0.25 x Vout [V] - 0.125) x 145</p> <p>1 GND (Black) 2 Vout (White) 3 Vcc (DC5V) (Red)</p>	
Pressure sensor (outlet water) (with the valve kit) *Optional part	PS2		
Flow control valve (with the valve kit) *Optional part	FCV	12V DC Stepping motor (0~770 pulse)	
Power supply terminal block	TB2	(L, N, ⊕) 250V 20A	
Transmission terminal block	TB5 TB15	(1, 2) 250V 10A, (M1, M2, S) 250V 20A	

**[1] Outlines and Dimensions**

1. PFFY-WL20, 25, 32, 40, 50VCM-A Bottom suction · wall mounting

Unit: mm

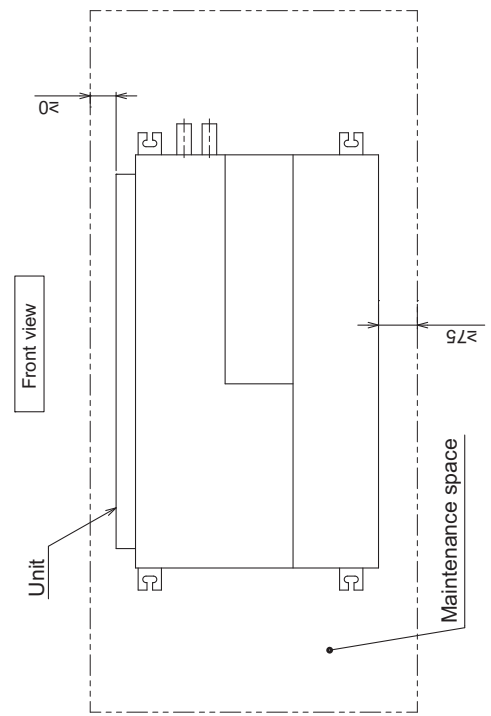
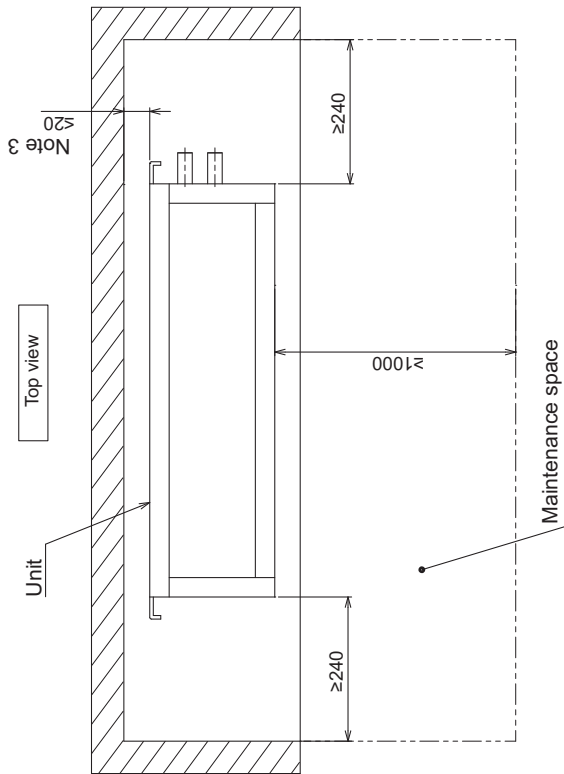
Note 1. Use an M10 screw for the wall and floor mounting bolt (field supply).  
 2. This drawing is for PFFY-WL40-50VCM-A model, which have 3 fans.  
 PFFY-WL20-25-32VCM-A models have 2 fans.



Model	A	B	C	D	E	F		② Water pipe (To HBC/Hydro unit) O.D. ø22
						① Water pipe (From HBC/Hydro unit) O.D. ø22		
PFFY-WL20-25-32VCM-A	700	756	802	660	7	600		
PFFY-WL40-50VCM-A	900	956	1002	860	9	800		

[Maintenance access space]  
 Secure enough access space to allow for the maintenance, inspection,  
 and replacement of the motor, fan, heat exchanger, drain pan and control box.

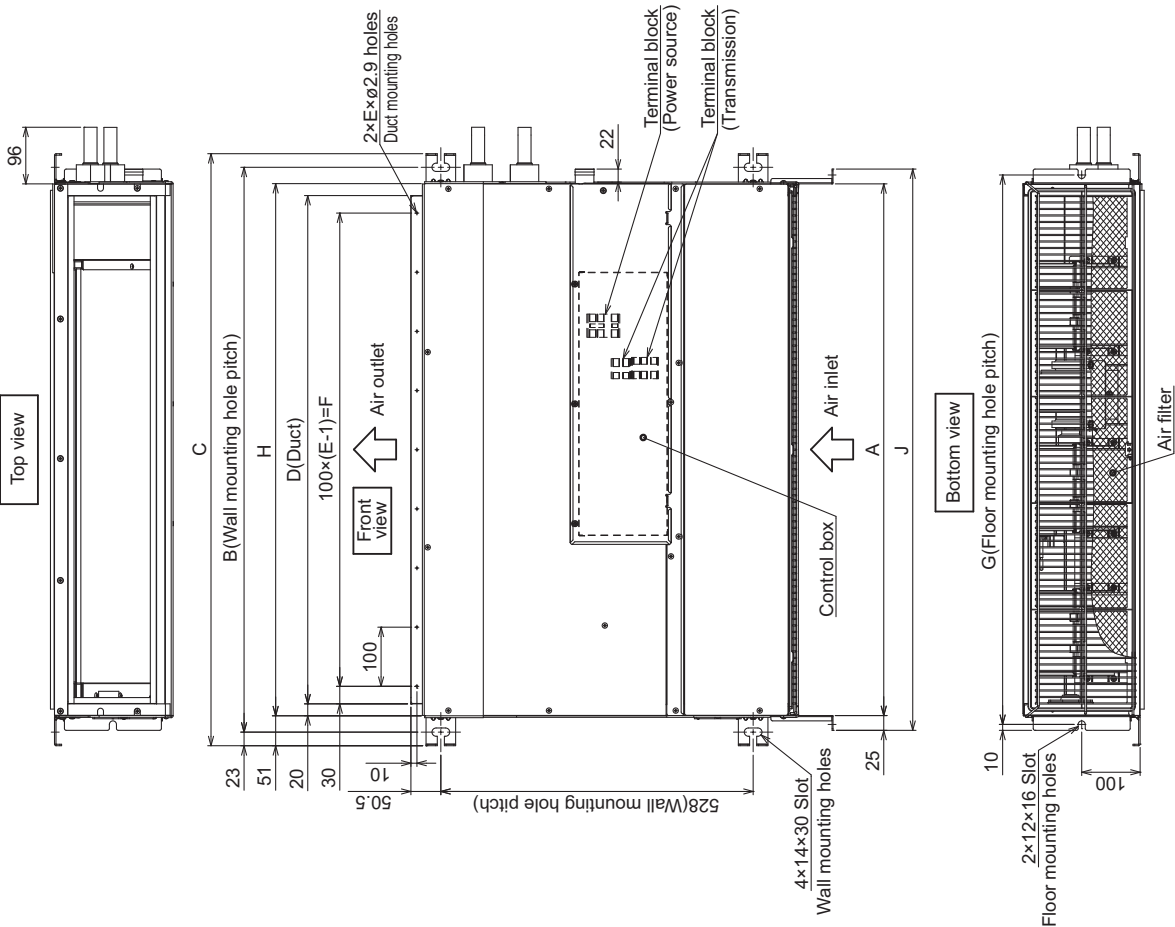
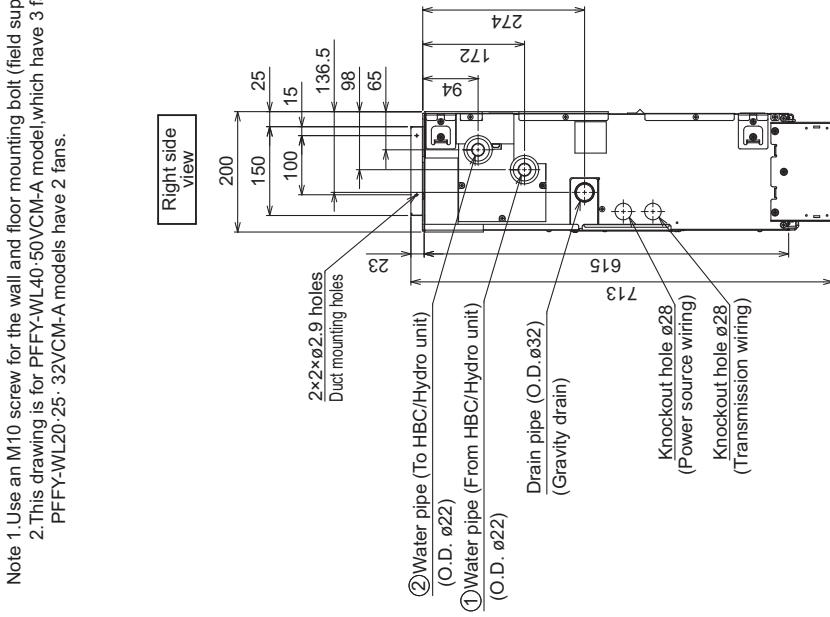
Note 3. When the unit is installed on the wall,  
 vibrations may be transmitted to the wall.  
 Take measures against vibrations as needed at the site.



2. PFFY-WL20, 25, 32, 40, 50VCM-A Bottom suction · floor mounting

Unit: mm

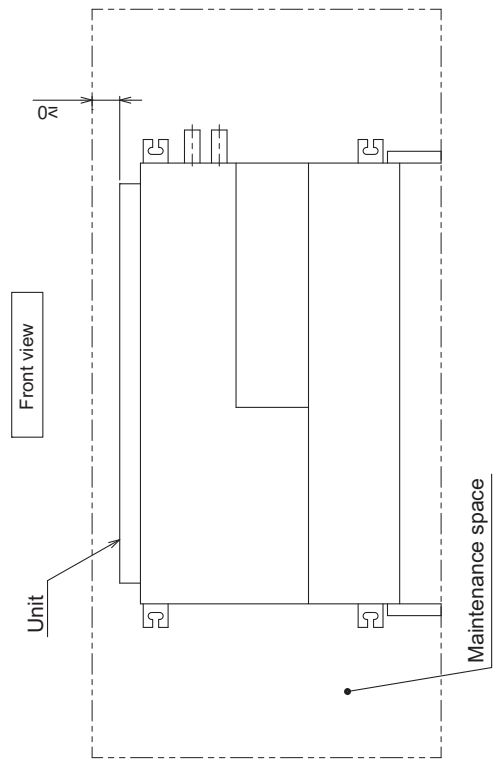
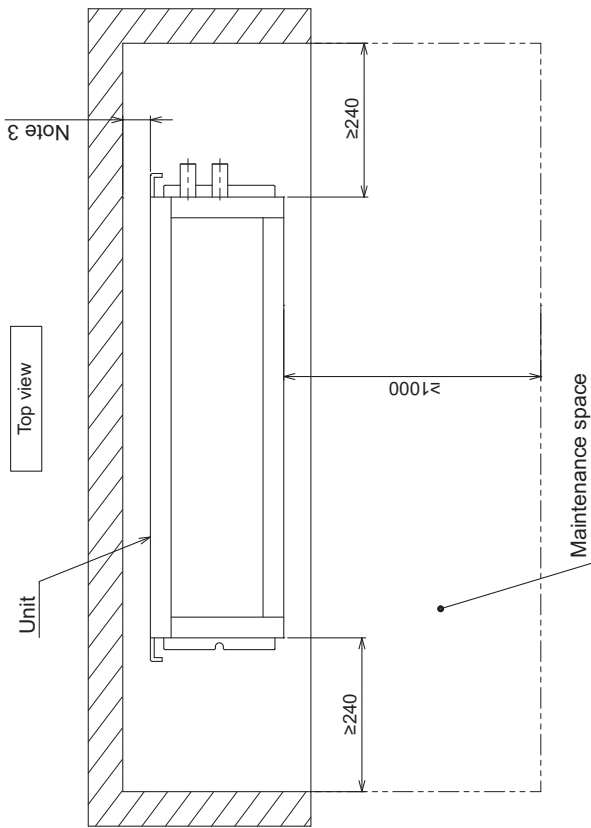
Note 1. Use an M10 screw for the wall and floor mounting bolt (field supply).  
 2. This drawing is for PFFY-WL40-50VCM-A model, which have 3 fans.  
 PFFY-WL20-25-32VCM-A models have 2 fans.



Model	A	B	C	D	E	F	G	H	J	①Water pipe (From HBC/Hydro unit) O.D.ø22	②Water pipe (To HBC/Hydro unit) O.D.ø22
PFFY-WL20-25-32VCM-A	700	756	802	660	7	600	730	700	750	O.D.ø22	O.D.ø22
PFFY-WL40-50VCM-A	900	956	1002	860	9	800	930	900	950	O.D.ø22	O.D.ø22

Note 3. When the unit is installed on the wall, vibrations may be transmitted to the wall. Take measures against vibrations as needed at the site.

[Maintenance access space]  
Secure enough access space to allow for the maintenance, inspection, and replacement of the motor, fan, heat exchanger, drain pan and control box.

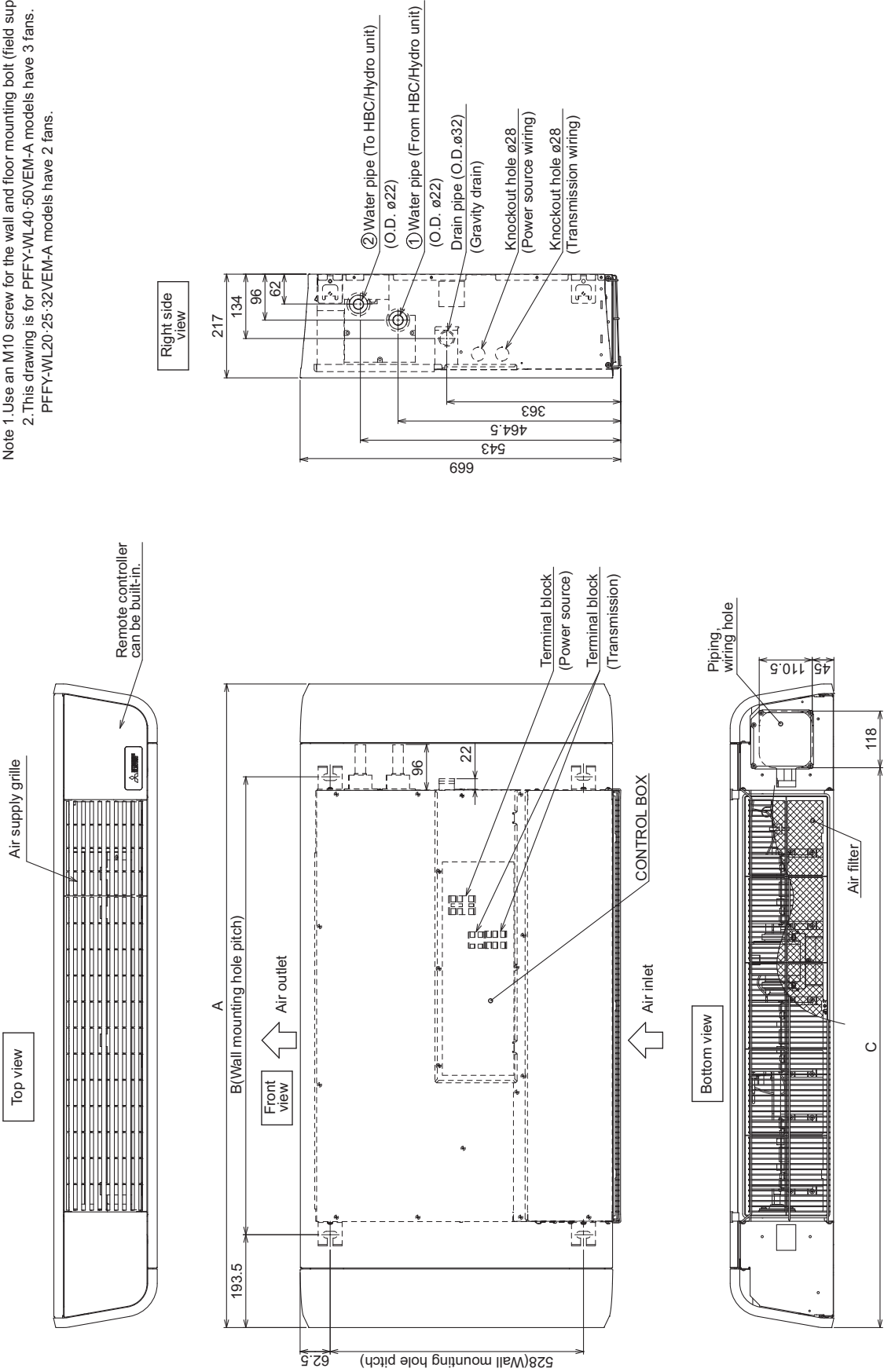




3. PFFY-WL20, 25, 32, 40, 50VEM-A wall mounting

Unit: mm

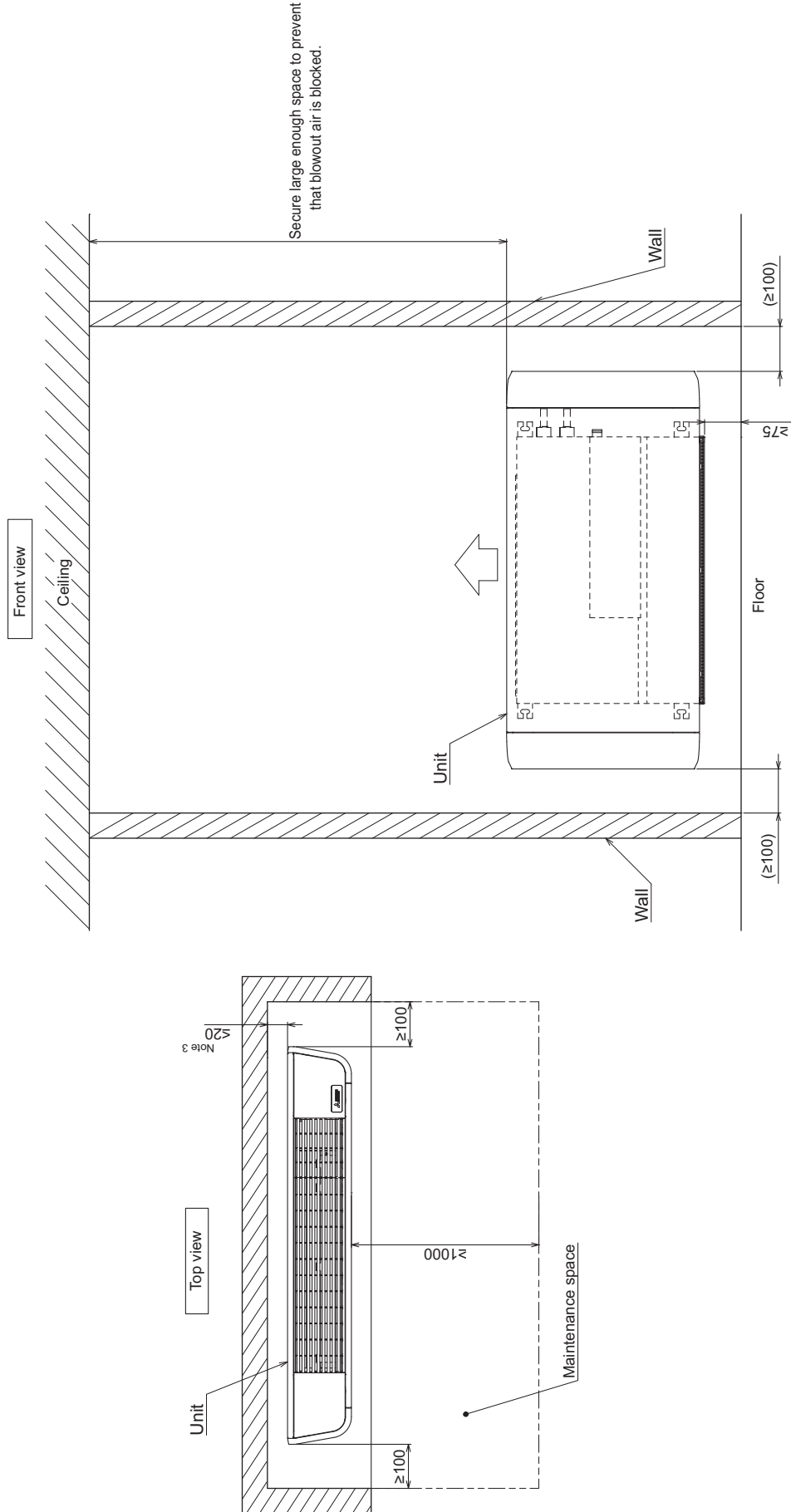
Note 1. Use an M10 screw for the wall and floor mounting bolt (field supply).  
 2. This drawing is for PFFY-WL40-50VEM-A models have 3 fans.  
 PFFY-WL20-25-32VEM-A models have 2 fans.



Model	A	B	C	① Water pipe (From HBC/Hydro unit) O.D.ø22	② Water pipe (To HBC/Hydro unit) O.D.ø22
PFFY-WL20-25-32VEM-A	1142	755	967.5		
PFFY-WL40-50VEM-A	1342	955	1167.5		

[Maintenance access space]  
 Secure enough access space to allow for the maintenance, inspection,  
 and replacement of the motor, fan, heat exchanger, drain pan and control box.

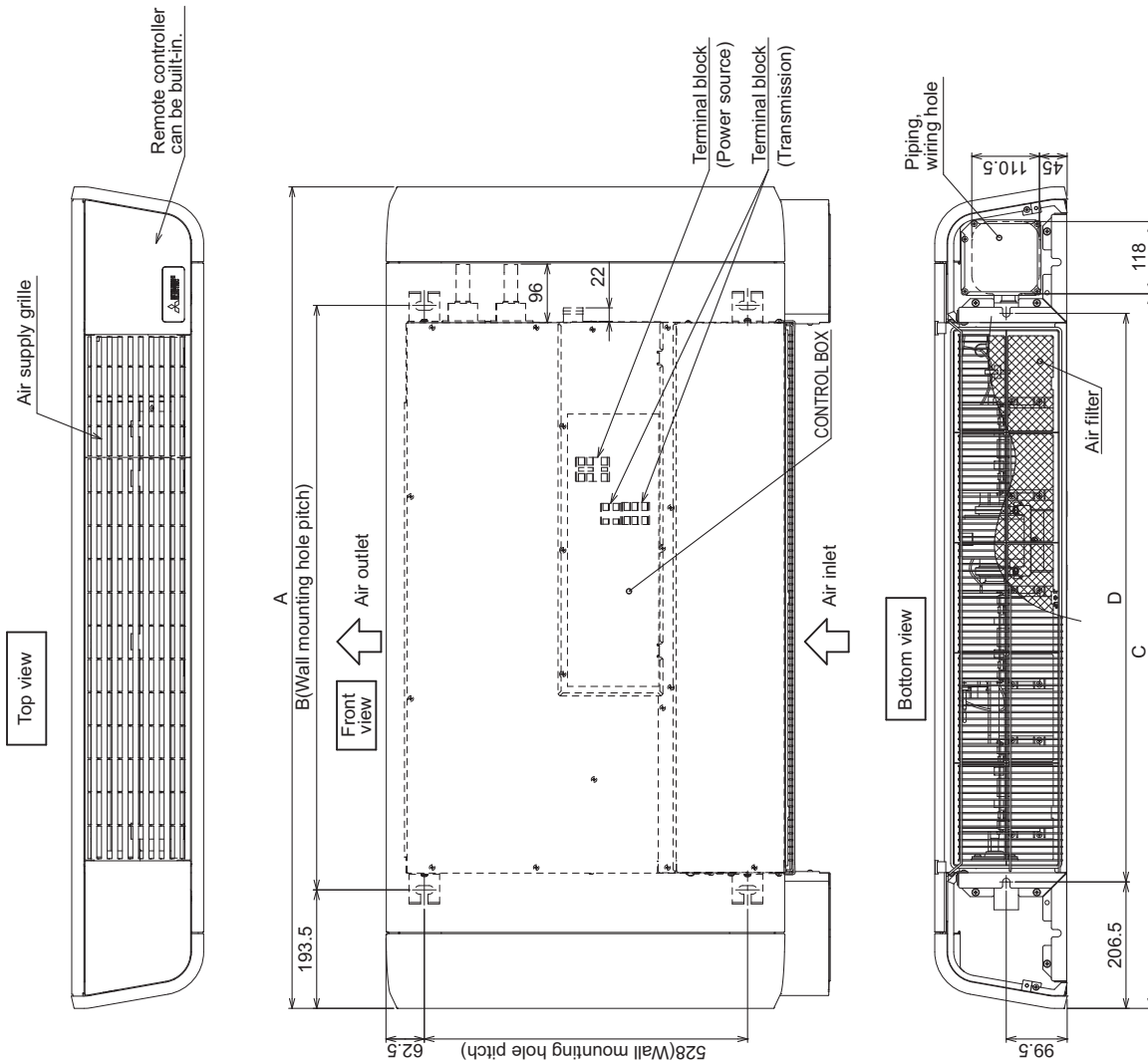
Note 3. When the unit is installed on the wall,  
 vibrations may be transmitted to the wall.  
 Take measures against vibrations as needed at the site.



4. PFFY-WL20, 25, 32, 40, 50VEM-A floor mounting

Unit: mm

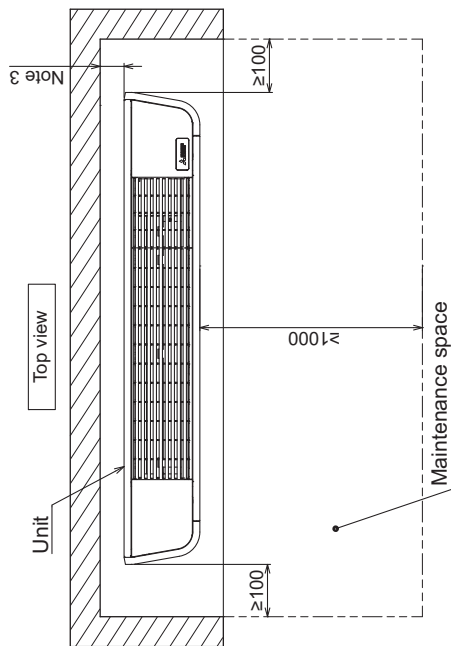
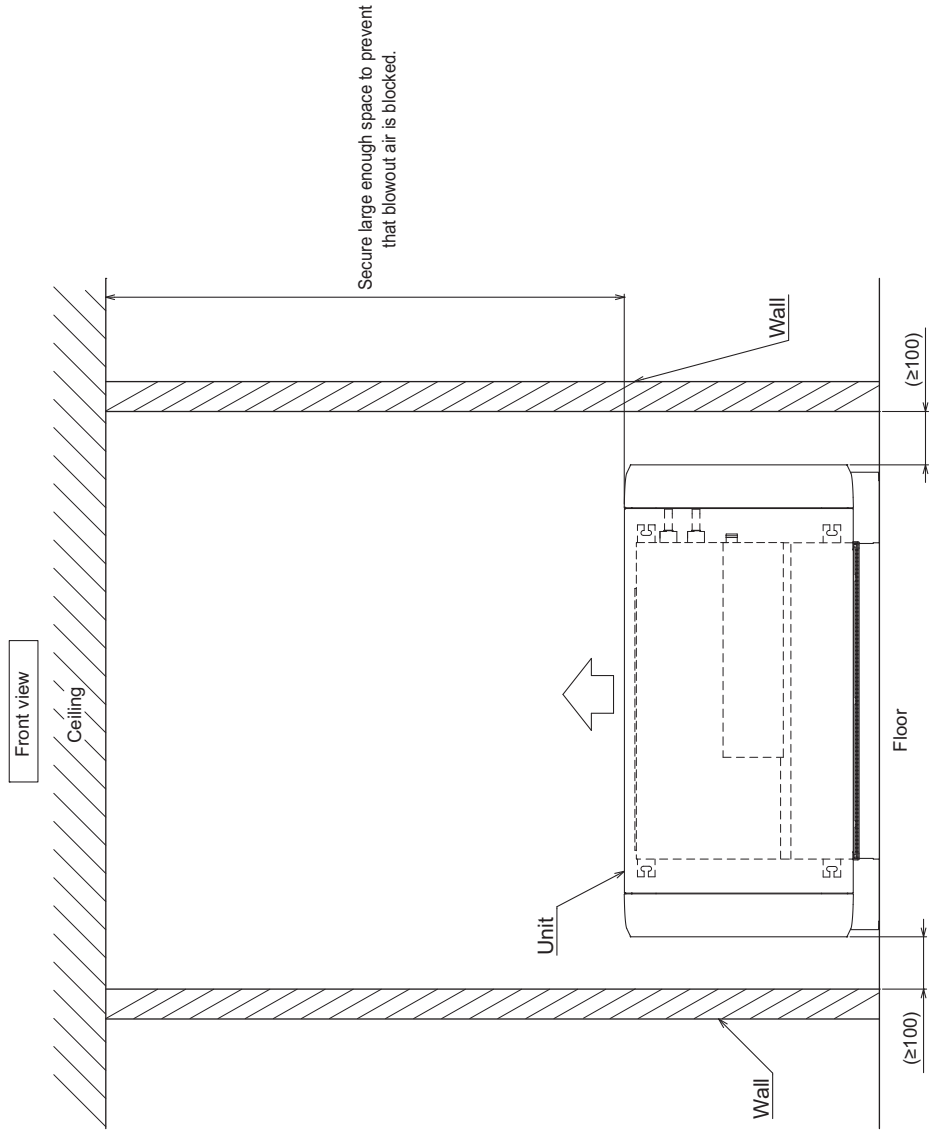
Note 1. Use an M10 screw for the wall and floor mounting bolt (field supply).  
 2. This drawing is for PFFY-WL40-50VEM-A models have 3 fans.  
 PFFY-WL20-25-32VEM-A models have 2 fans.



Model	A	B	C	D	① Water pipe (From HBC/Hydro unit) O.D.ø22	② Water pipe (To HBC/Hydro unit) O.D.ø22
PFFY-WL-20-25-32VEM-A	1142	755	967.5	729		
PFFY-WL-40-50VEM-A	1342	955	1167.5	929		

Note 3. When the unit is installed on the wall, vibrations may be transmitted to the wall. Take measures against vibrations as needed at the site.

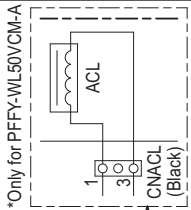
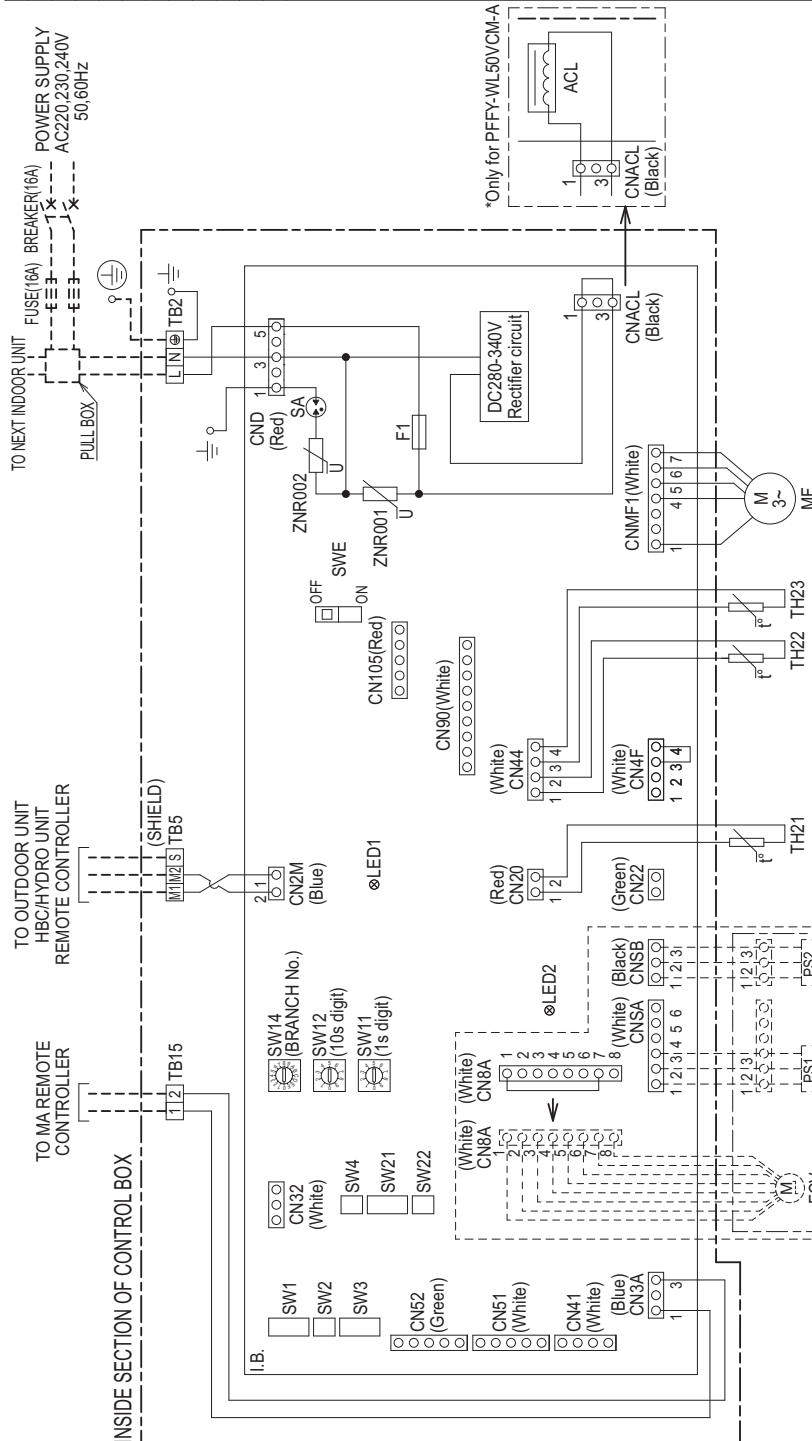
[Maintenance access space]  
Secure enough access space to allow for the maintenance, inspection, and replacement of the motor, fan, heat exchanger, drain pan and control box.



# [1] Wiring Diagram

## 1. PFFY-WL20, 25, 32, 40, 50VCM-A

SYMBOL	EXPLANATION	NAME
ACL	AC reactor (Power factor improvement)	
MF	Fan Motor	
FCV	Flow control valve	
PS1	Pressure sensor (valve inlet)	
PS2	Pressure sensor (valve outlet)	
TB2	Power source terminal block	
TB5	Transmission terminal block	
TH21	Thermistor (inlet air temp. detection)	
TH22	Thermistor (piping temp.detection/inlet water)	
TH23	Thermistor (piping temp.detection/outlet water)	
I.B.	Indoor controller board	
SA	Arrester	
F1	Fuse AC250V 6.3A	
ZNR001	Varistor	
ZNR002	Varistor	
CN22	Connector (Optional Thermistor)	
CN32	Connector (Remote switch)	
CN41	Connector (HA terminal-A)	
CN51	Connector (Centrally control)	
CN52	Connector (Remote indication)	
CN90	Connector (Wireless)	
CN105	Connector (IT terminal)	
SW1	Switch (for mode selection)	
SW2	Switch (for capacity code)	
SW3	Switch (for mode selection)	
SW4	Switch (for model selection)	
SW11	Switch (1s digit address set)	
SW12	Switch (10s digit address set)	
SW14	Switch (BRANCH No.)	
SW21	Switch (for static pressure selection)	
SW22	Switch (Wireless pair No.)	
SWE	Connector (emergency operation)	
LED1	LED (Power supply)	
LED2	LED (Remote controller supply)	

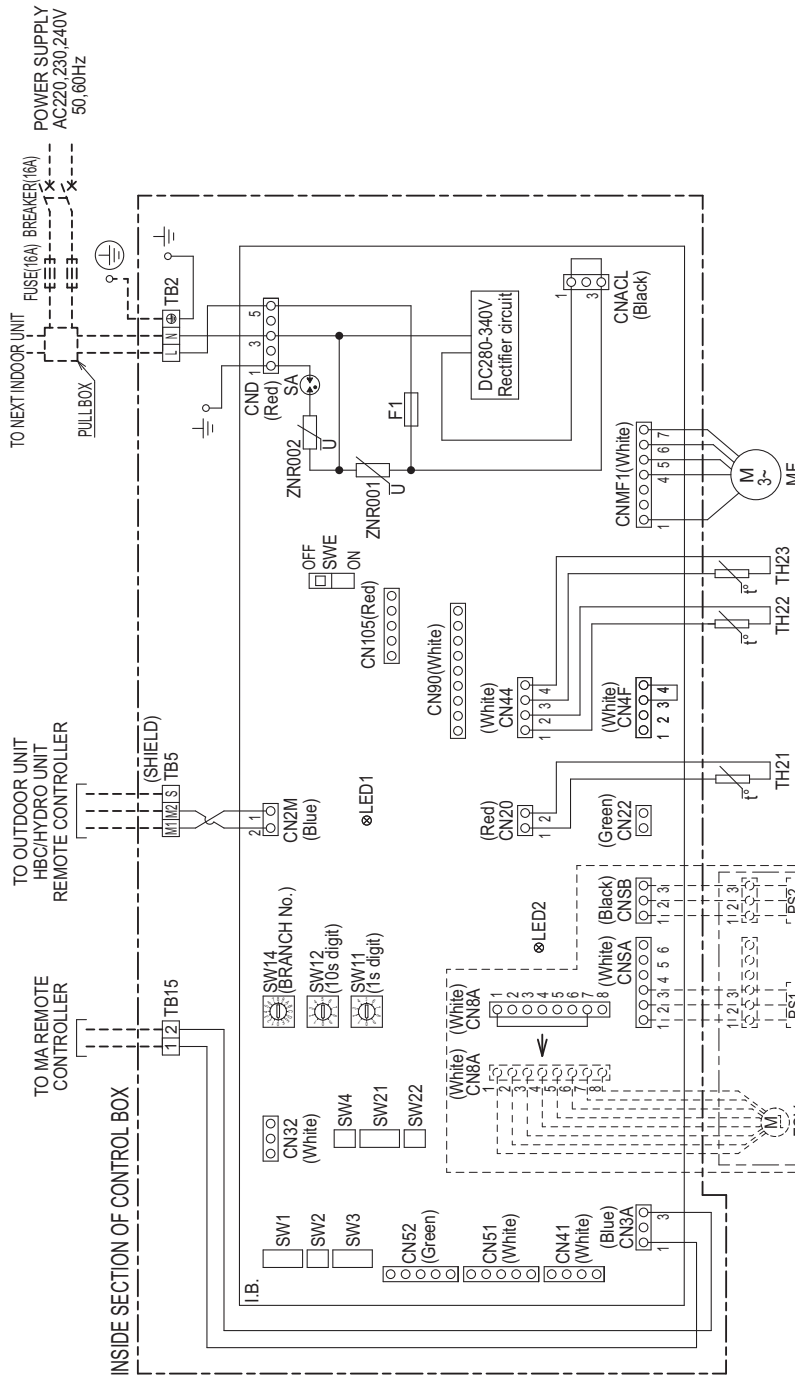


NOTE)1. Symbols used in wiring diagram are  
 ○ ○ ○ ○ : Connector, □ : Terminal,  
 - - - - - (Heavy dotted line): Field wiring,  
 - - - - - (Thin dotted line): Optional parts.  
 2. Have all electric work done by a licensed electrician according to the local regulations.  
 3. Earth leakage circuit breaker should be set up on the wiring of the power supply.

MODEL	SW1	SW2	SW3	SW4	SW21	SW22	SWE
PFFY-WL20VCM-A	ON 1 2 3 4 5 6 7 8 9 10	ON 1 2 3 4 5 6	ON 1 2 3 4 5 6 7 8 9 10	ON 1 2 3 4 5 6	ON 1 2 3 4 5 6 7 8	ON 1 2 3 4	ON OFF
PFFY-WL25VCM-A	ON 1 2 3 4 5 6 7 8 9 10	ON 1 2 3 4 5 6	ON 1 2 3 4 5 6 7 8 9 10	ON 1 2 3 4 5 6	ON 1 2 3 4 5 6 7 8	ON OFF	ON OFF
PFFY-WL32VCM-A	ON 1 2 3 4 5 6 7 8 9 10	ON 1 2 3 4 5 6	ON 1 2 3 4 5 6 7 8 9 10	ON 1 2 3 4 5 6	ON 1 2 3 4 5 6 7 8	ON OFF	ON OFF
PFFY-WL40VCM-A	ON 1 2 3 4 5 6 7 8 9 10	ON 1 2 3 4 5 6	ON 1 2 3 4 5 6 7 8 9 10	ON 1 2 3 4 5 6	ON 1 2 3 4 5 6 7 8	ON OFF	ON OFF
PFFY-WL50VCM-A	ON 1 2 3 4 5 6 7 8 9 10	ON 1 2 3 4 5 6	ON 1 2 3 4 5 6 7 8 9 10	ON 1 2 3 4 5 6	ON 1 2 3 4 5 6 7 8	ON OFF	ON OFF

2. PFFY-WL20, 25, 32, 40, 50VEM-A

SYMBOL	EXPLANATION	NAME
MF	Fan Motor	
FCV	Flow control valve	
PS1	Pressure sensor (valve inlet)	
PS2	Pressure sensor (valve outlet)	
TB2	Power source terminal block	
TB5	Transmission terminal block	
TB15	Transmission terminal block	
TH21	Thermistor (inlet air temp. detection)	
TH22	Thermistor (piping temp.detection/inlet water)	
TH23	Thermistor (piping temp.detection/outlet water)	
I.B.	Indoor controller board	
SA	Arrester	
F1	Fuse AC250V 6.3A	
ZNR001	Varistor	
ZNR002	Varistor	
CN22	Connector (Optional Thermistor)	
CN32	Connector (Remote switch)	
CN41	Connector (HA terminal-A)	
CN51	Connector (Centrally control)	
CN52	Connector (Remote indication)	
CN90	Connector (Wireless)	
CN105	Connector (IT terminal)	
SW1	Switch (for mode selection)	
SW2	Switch (for capacity code)	
SW3	Switch (for mode selection)	
SW4	Switch (for model selection)	
SW11	Switch (1s digit address set)	
SW12	Switch (10s digit address set)	
SW14	Switch (BRANCH No.)	
SW21	Switch (for mode selection)	
SW22	Switch (Wireless pair No.)	
SWE	Connector (emergency operation)	
LED1	LED (Power supply)	
LED2	LED (Remote controller supply)	

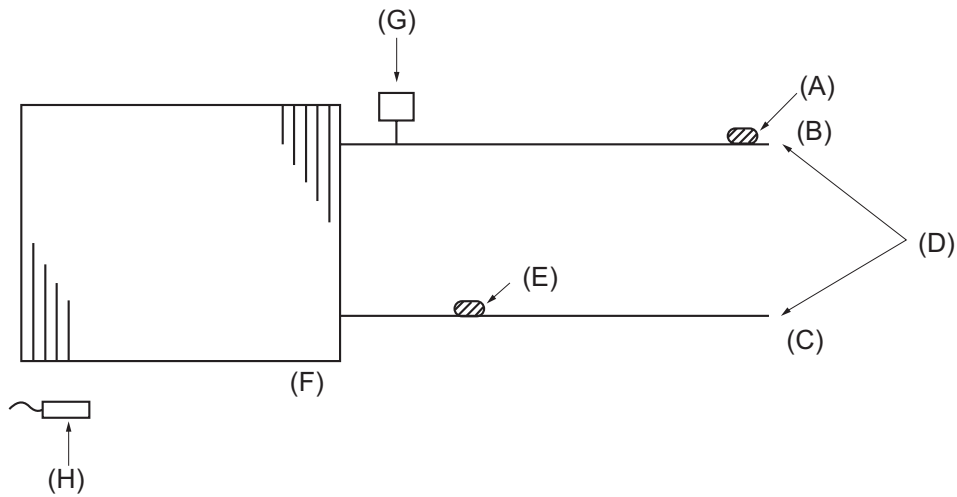


NOTE) 1. Symbols used in wiring diagram are

- ○ ○ ○; Connector, □; Terminal.
  - ○ ○ ○ (Heavy dotted line); Field wiring,
  - ○ ○ ○ (Thin dotted line); Optional parts.
2. Have all electric work done by a licensed electrician according to the local regulations.
3. Earth leakage circuit breaker should be set up on the wiring of the power supply.

MODEL	SW1	SW2	SW3	SW4	SW21	SW22	SWE
PFFY-WL20VEM-A	ON 1 2 3 4 5 6 7 8 9 10	ON 1 2 3 4 5 6	ON 1 2 3 4 5 6 7 8 9 10	ON 1 2 3 4 5 6	ON 1 2 3 4 5 6 7 8	ON 1 2 3 4	OFF
PFFY-WL25VEM-A	ON 1 2 3 4 5 6 7 8 9 10	ON 1 2 3 4 5 6	ON 1 2 3 4 5 6 7 8 9 10	ON 1 2 3 4 5 6	ON 1 2 3 4 5 6 7 8	ON 1 2 3 4	OFF
PFFY-WL32VEM-A	ON 1 2 3 4 5 6 7 8 9 10	ON 1 2 3 4 5 6	ON 1 2 3 4 5 6 7 8 9 10	ON 1 2 3 4 5 6	ON 1 2 3 4 5 6 7 8	ON 1 2 3 4	OFF
PFFY-WL40VEM-A	ON 1 2 3 4 5 6 7 8 9 10	ON 1 2 3 4 5 6	ON 1 2 3 4 5 6 7 8 9 10	ON 1 2 3 4 5 6	ON 1 2 3 4 5 6 7 8	ON 1 2 3 4	OFF
PFFY-WL50VEM-A	ON 1 2 3 4 5 6 7 8 9 10	ON 1 2 3 4 5 6	ON 1 2 3 4 5 6 7 8 9 10	ON 1 2 3 4 5 6	ON 1 2 3 4 5 6 7 8	ON 1 2 3 4	OFF

**[1] Water System Diagram**



- (A) Water outlet thermistor TH23
- (B) Water outlet
- (C) Water inlet
- (D) Connections
- (E) Water inlet thermistor TH22
- (F) Heat exchanger
- (G) Manual air purge valve
- (H) Room temperature thermistor TH21

				PFFY-WL20, 25, 32, 40, 50VCM-A PFFY-WL20, 25, 32, 40, 50VEM-A
Water piping diameter	Connection size	Inlet	mm O.D.	22
		Outlet	mm O.D.	22
	Field pipe size	Inlet	mm I.D.	20
		Outlet	mm I.D.	20

## [1] Troubleshooting

### 1. Check methods

#### 1. Component and check points

##### (1) Thermistor

- Room temperature thermistor (TH21)
- Water inlet thermistor (TH22)
- Water outlet thermistor (TH23)

Disconnect the connector and measure the resistance between terminals with a tester.  
(Ambient temperature 10°C - 30°C)

Normal	Abnormal
4.3kΩ - 9.6kΩ	Open or short

(Refer to the thermistor characteristic graph below.)

##### 1) Thermistor characteristic graph

###### Low-temperature thermistor

- Room temperature thermistor (TH21)
- Water inlet thermistor (TH22)
- Water outlet thermistor (TH23)

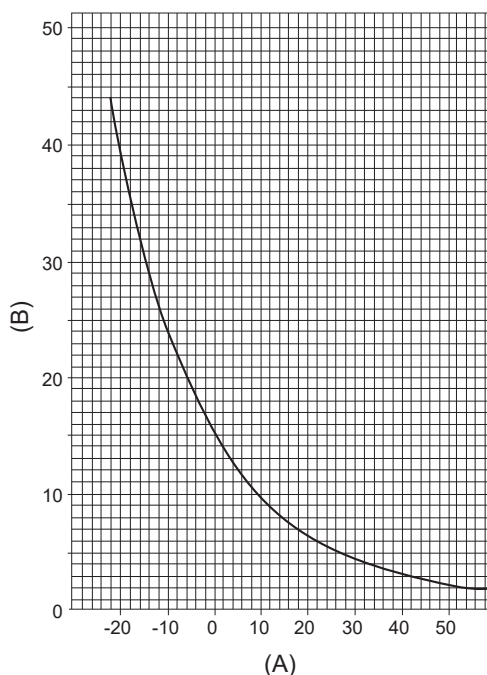
- Thermistor  $R_0 = 15\text{ k}\Omega \pm 3\%$
- Multiplier of B =  $3480\text{ k}\Omega \pm 2\%$

$$R_t = 15 \exp \left\{ 3480 \left( \frac{1}{273+t} - \frac{1}{273} \right) \right\}$$

- 0°C 15kΩ
- 10°C 9.6kΩ
- 20°C 6.3kΩ
- 25°C 5.2kΩ
- 30°C 4.3kΩ
- 40°C 3.0kΩ

(A) Temperature (°C)

(B) Resistance (kΩ)



##### (2) Fan motor (CNMF1)

Refer to the page on "DC fan motor (fan motor/indoor control board)."

##### (3) Flow control valve (with the valve kit) \*Optional part

Disconnect the connector, and measure the resistance between terminals with a tester.  
Refer to the next page for details of the flow control valve.

	Normal				Abnormal
	1-5 Purple-Brown	2-5 Orange-Brown	3-5 Blue-Brown	4-5 Green-Brown	
	55Ω / PHASE				Open or short

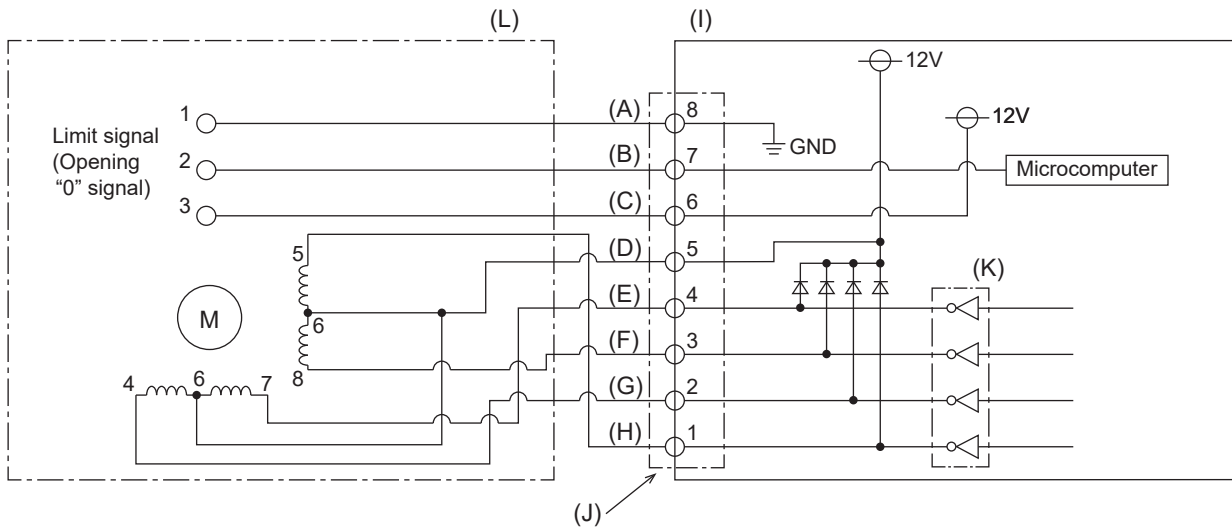
- (A) Yellow
- (B) White
- (C) Black
- (D) Brown
- (E) Green
- (F) Blue
- (G) Orange
- (H) Purple



1) Summary of flow control valve (FCV) operation

- The FCV is operated by a stepping motor, which operates by receiving a pulse signal from the indoor control board.
- The FCV position changes in response to the pulse signal.

**Indoor control board and FCV connection**



- |            |                        |
|------------|------------------------|
| (A) Yellow | (G) Orange             |
| (B) White  | (H) Purple             |
| (C) Black  | (I) Control board      |
| (D) Brown  | (J) Connection (CN60)  |
| (E) Green  | (K) Drive circuit      |
| (F) Blue   | (L) Flow control valve |

**Pulse signal output and valve operation**

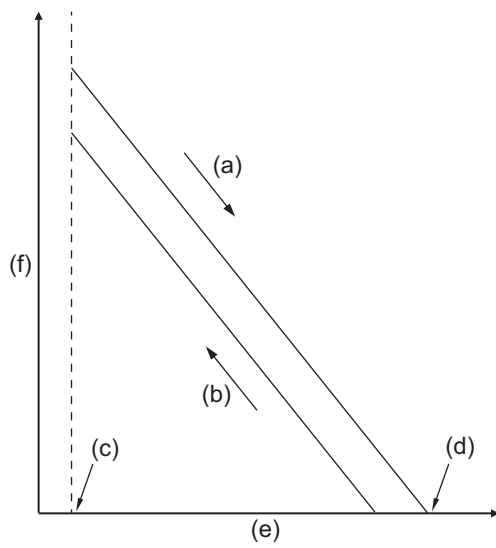
Output (phase) number	Output status			
	1	2	3	4
4	ON	ON	OFF	OFF
5	OFF	ON	ON	OFF
7	OFF	OFF	ON	ON
8	ON	OFF	OFF	ON

The output pulse changes in the following order:

When the valve closes 1 -> 2 -> 3 -> 4 -> 1

When the valve opens 4 -> 3 -> 2 -> 1 -> 4

2) FCV operation



- (a) Close
- (b) Open
- (c) Fully open valve (85 pulses)
- (d) Fully close valve (770 pulses)
- (e) No. of pulses
- (f) Valve opening degree

(4) Pressure sensor (with the valve kit) \*Optional part

- Pressure sensor (inner water) PS1
- Pressure sensor (outlet water) PS2

- 1) Check that the pressure sensor is connected.
- 2) Check the pressure sensor wiring for breakage.

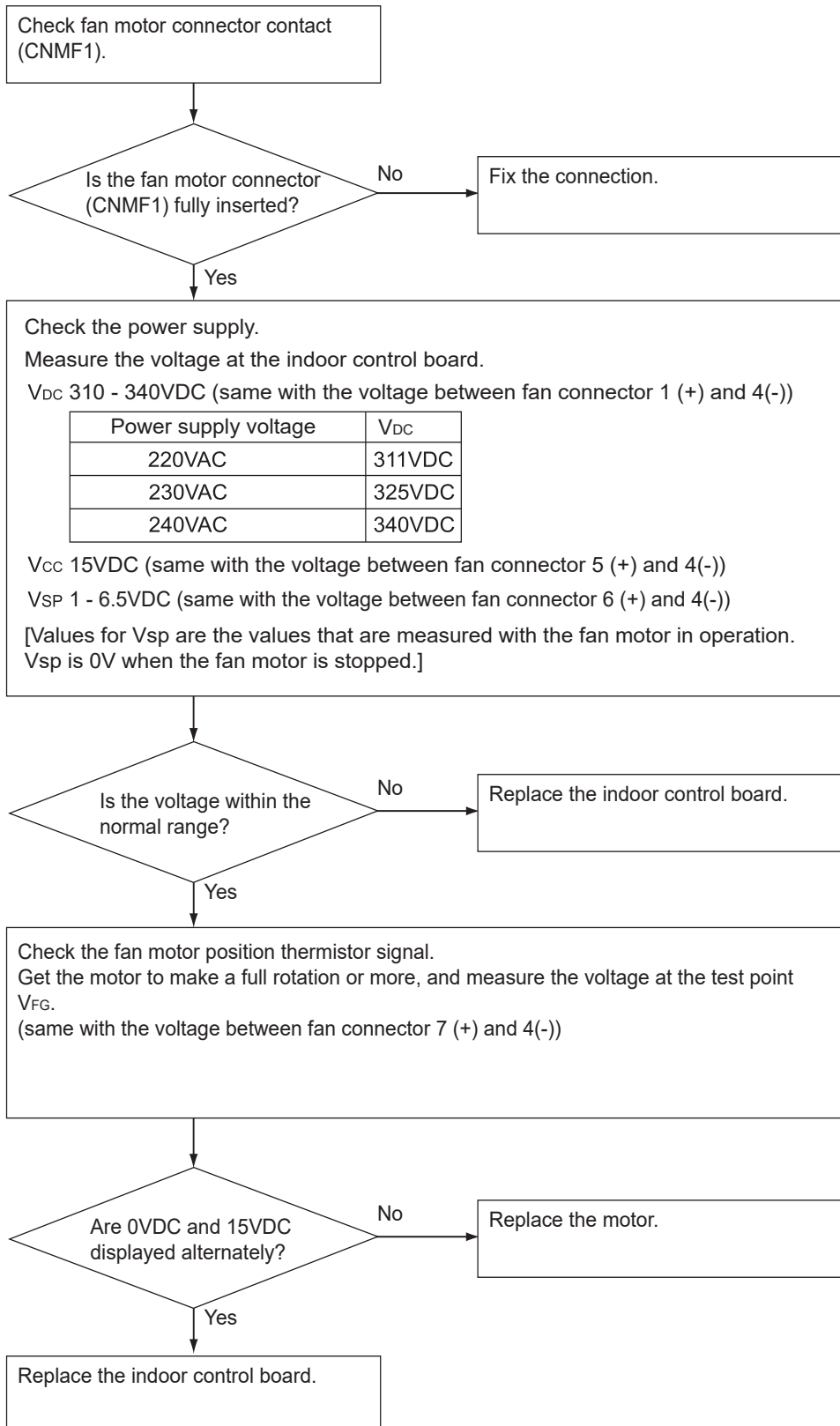
## 2. DC fan motor (fan motor/indoor control board)

### 1. CAUTION

- A high voltage is applied to the connector for connection to the fan motor (CNMF1).
- Do not unplug the connector CNMF1 with the unit energized to avoid damage to the indoor control board and fan motor.

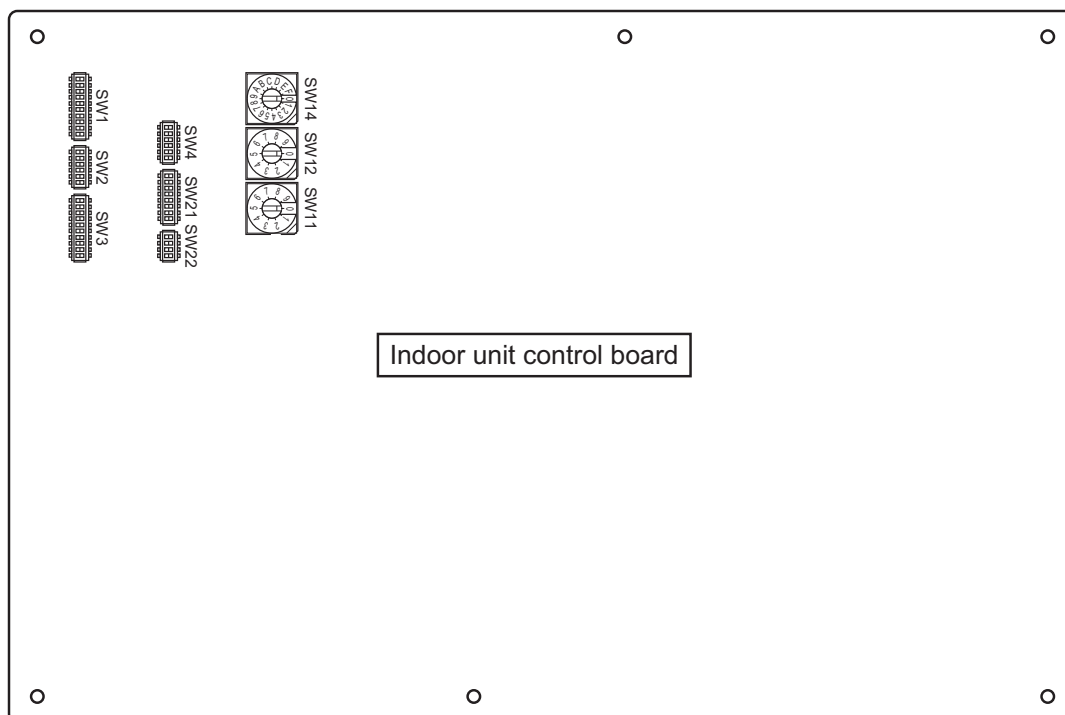
### 2. Troubleshooting

- Symptom: Indoor unit fan does not run.



### 3. Setting of address switch

Make sure that power source is turning off.



**1) In case using network remote controller, address is set by rotary switches. (SW11,SW12)**

\*It is not necessary setting address in case of using unit remote controller.

**Indoor unit do not run without address setting in field.**

**2) Indoor unit address setting rule is different by each field work.**

Refer to install manual of outdoor unit, operate the address setting.

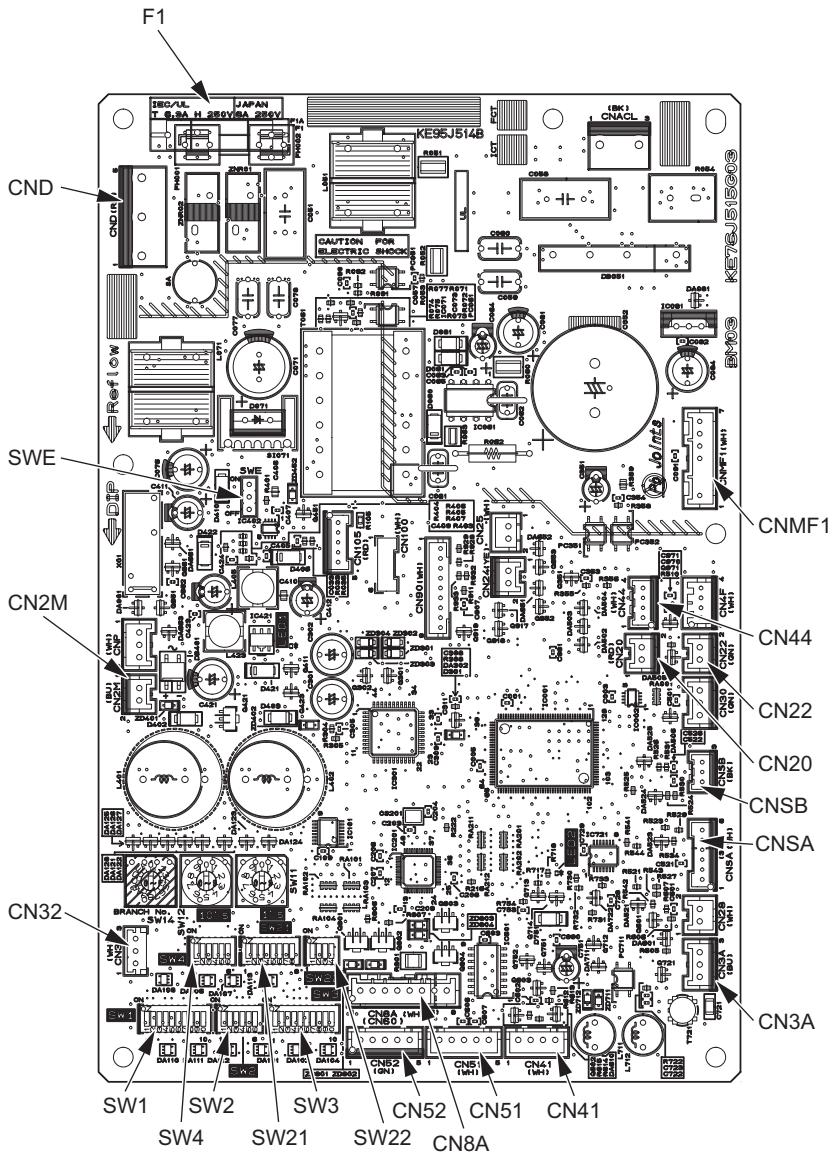
**3) Setting the address is combination of SW11 (1st digit address setting) and SW12 (2nd digit address setting).**

Address " 3 " setting is composed SW11 " 3 " and SW12 " 0 ".

Address " 25 " setting is composed SW11 " 5 " and SW12 " 2 ".

### 4. Voltage test points on the control board

1. PFFY-WL20, 25, 32, 40, 50VCM-A, PFFY-WL20, 25, 32, 40, 50VEM-A

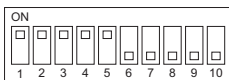


- F1 Fuse (AC 250V 6.3A)
- CND Power supply voltage (220 - 240VAC)
- CN2M For M-NET transmission cable connection (24 - 30VDC)
- SWE Emergency operation
- SW2 Capacity setting
- SW4 Function setting
- SW3 Function setting
- CN32 Remote start/stop adapter
- CN3A For MA remote controller cable connection (10 - 13 VDC (Between 1 and 3.))
- CN52 Remote display
- CNMF1 Centralized control
- CN41 JEMA standard HA terminal A
- CN44 Thermistor (water inlet/outlet temperature)
- CN20 Thermistor (Inlet air temperature)
- CNMF1 Fan motor output  
1 - 4: 294 - 340 VDC  
5 - 4: 15 VDC  
6 - 4: 0 - 6.5 VDC  
7 - 4: Stop 0 or 15 VDC  
Run 7.5 VDC (0 - 15 pulse)
- CNSA Pressure sensor (inner water)
- CNSB Pressure sensor (outlet water)
- CN8A Flow control valve (FCV)
- (\*1)
- V<sub>FG</sub> Voltage on 3 of PC352 and the (-) side of C081 (Same with the voltage between 7 (+) and 4 (-) of CNMF)
- V<sub>CC</sub> Voltage between the C084 pins 15 VDC (Same with the voltage between 5 (+) and 4 (-) of CNMF)
- V<sub>sp</sub> Voltage between the C351 pins 0VDC (with the fan stopped) 1 - 6.5VDC (with the fan in operation) (Same with the voltage between 6 (+) and 4 (-) of CNMF)

### 5. Setting of Dip-switch (at delivery)

Models	SW1	SW2	SW3	SW4	SW21	SW22	SWE
PFFY-WL20VCM-A	ON 	ON 	ON 	ON 	ON 	ON 	ON 
PFFY-WL25VCM-A	ON 	ON 	ON 	ON 	ON 	ON 	ON 
PFFY-WL32VCM-A	ON 	ON 	ON 	ON 	ON 	ON 	ON 
PFFY-WL40VCM-A	ON 	ON 	ON 	ON 	ON 	ON 	ON 
PFFY-WL50VCM-A	ON 	ON 	ON 	ON 	ON 	ON 	ON 

Models	SW1 (Function change 1)	SW2 (Capacity code setting)	SW3 (Function change 2)	SW4	SW21	SW22	SWE
PFFY-WL20VEM-A	ON 	ON 	ON 	ON 	ON 	ON 	ON 
PFFY-WL25VEM-A	ON 	ON 	ON 	ON 	ON 	ON 	ON 
PFFY-WL32VEM-A	ON 	ON 	ON 	ON 	ON 	ON 	ON 
PFFY-WL40VEM-A	ON 	ON 	ON 	ON 	ON 	ON 	ON 
PFFY-WL50VEM-A	ON 	ON 	ON 	ON 	ON 	ON 	ON 



The figure at left shows that the switches 1 through 5 are set to ON and 6 through 10 are set to OFF.

**6. Function setting**

## (1) SW1

Switch position	Function	Switch setting	
		ON	OFF
1	Active Thermistor (Intake air thermistor)	Built-in thermistor on the remote controller	Indoor unit
2	Filter clogging detection	Available	Unavailable
3	Filter life	2500 hr	100 hr
4	-	-	-
5	Remote display	Thermo-ON signal	Fan output
6	-	-	-
7	Fan speed	Low	Very low
8	Fan speed at heating Thermo-OFF	Preset for speed	Follow the setting of SW1-7
9	Auto restart after power failure	Enabled	Disabled
10	Power start/stop	Enabled	Disabled

## (2) SW3

Switch position	Function	Switch setting	
		ON	OFF
1	Unit type	Cooling only	Heat pump
2	-	-	-
3	-	-	-
4	-	-	-
5	-	-	-
6	-	-	-
7	-	-	-
8	-	-	-
9	-	-	-
10	-	-	-

## 7. Selecting the external static pressure (PFFY-WL20, 25, 32, 40, 50VCM-A only)

Four levels of external static pressure (0 Pa/10 Pa/40 Pa/60 Pa) are available for selection.

Set the setting either by using the switches on the control board (SW21-1, SW21-2, and SW21-5) or from the function selection screen on the remote controller.

**Note:**

- ◆When the static pressure setting was set from the remote controller, the actual setting and the switch setting on the control board may not match because the latest setting from the remote controller overrides the previous setting. To check the latest static pressure setting, check it on the remote controller, not on the switch.
- ◆If the static pressure setting for the duct is lower than that for the unit, the fan of the unit may repeat start/stop, and the outdoor unit may remain in a stopped state. Match the static pressure settings for the unit to that for the duct.

**To set the external static pressure with the switches on the control board**

External static pressure	SW21-1	SW21-2	SW21-5
0 Pa	OFF	ON	ON
10 Pa	OFF	ON	OFF
40 Pa	OFF	OFF	OFF
60 Pa	ON	OFF	OFF

**To set the external static pressure from the function selection screen on the remote controller**

Follow the instructions below and the instructions detailed in the remote controller manual for how to set the switches.

1. Set the function setting No. 32 (Switch setting/Function selection) to "2".
2. Set the function setting No. 8 and No. 10 to appropriate values, according to the external static pressure.

External static pressure setting	Function setting No.		Initial setting	Current setting
	No. 8	No. 10		
0 Pa	1	2		
10 Pa	1	1	○	
40 Pa	2	1		
60 Pa	3	1		

**[Important]**  
Be sure to write down the settings for all functions in the "Current setting" row if any of the initial settings has been changed.



## 8. Setting addresses

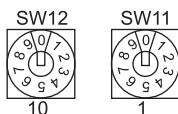
(Be sure to operate with the main power turned OFF.)

- There are two types of rotary switch setting available: setting addresses 1 to 9 and over 10, and setting branch numbers.

### 1) How to set addresses

Example: If Address is "3", remain SW12 (for over 10) at "0", and match SW11 (for 1 to 9) with "3".

Factory setting



### 2) How to set branch numbers SW14 (Series R2 only)

The branch number assigned to each indoor unit is the port number of the BC controller to which the indoor unit is connected.

Leave it to "0" on the non-R2 series of units.

Factory setting



- The rotary switches are all set to "0" when shipped from the factory. These switches can be used to set unit addresses and branch numbers at will.
- The determination of indoor unit addresses varies with the system at site. Set them referring to the Data Book.

## 9. Setting of intermittent fan control

When the unit is used in a high temperature and humidity environment, set the function setting No. 119 to "2."  
(Default setting: "1")



### CAUTION

When the setting is enabled, the stopped fan may start operating.

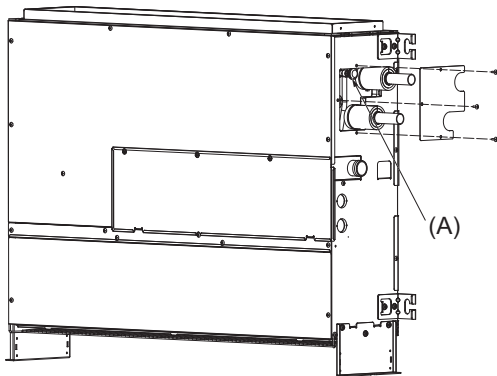
## 10. Function the LED of the indoor unit service board

Symbol	Silk display	LED operation under normal state
LED1	Main power source	At applying main power source (indoor unit 200V) → Lighting
LED2	Transmission power source	At receiving M-NET transmission power source → Lighting

### 11. Instructions for debris removal operation

Details are described in the "Instructions for debris removal operation" section in the "Troubleshooting" chapter of the Service Handbook for the HBC or hydro unit.

Refer to the figure below for the position of the air vent valve on the indoor unit.

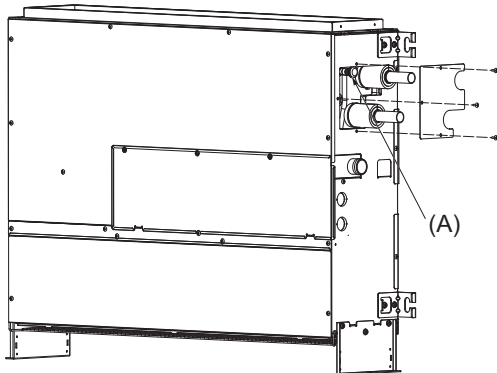


(A) Air vent valve

### 12. Instructions for the air vent operation

Details are described in the "Instructions for the air vent operation" section in the "Troubleshooting" chapter of the Service Handbook for the HBC or hydro unit.

Refer to the figure below for the position of the air vent valve on the indoor unit.



(A) Air vent valve

**[1] Disassembly Procedure**

**1. Panel (PFFY-WL20, 25, 32, 40, 50VEM-A only)**

The unit needs to be disassembled before installation, piping work, and electrical work.

**Be careful removing heavy parts.**

1. Open the right and left covers. (Fig.1)

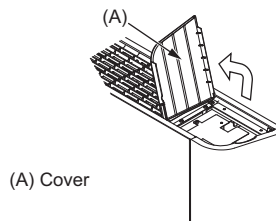


Fig.1

2. Unscrew the two screws holding the front panel, and remove the right and left covers. (Fig.2)

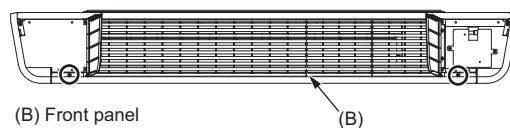


Fig.2

3. Remove the front panel.  
Slide the front panel in the direction shown by <1>, lift it in the direction shown by <2>, and pull it out in the direction shown by <3> (Fig.3)

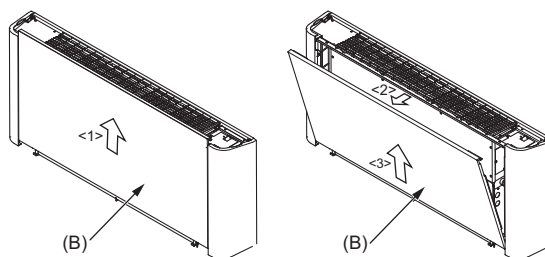


Fig.3

4. Unscrew the six screws holding the side panel. (Fig.4)

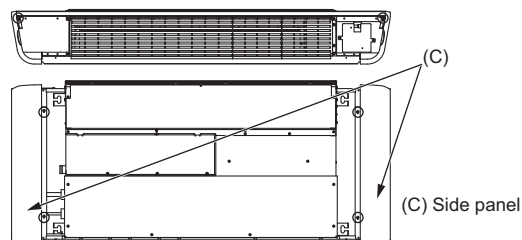


Fig.4

5. Remove the side panel.  
Slide the side panel in the direction shown by <1>, and lift it up in the direction shown by <2>. (Fig.5)

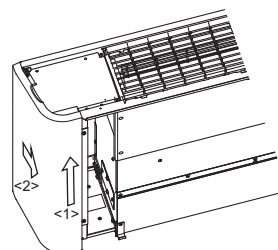
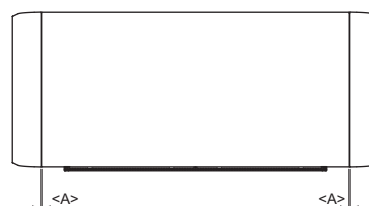


Fig.5

**Note:**

- ◆Reinstall the panel in the reverse order as shown above.
- ◆Install the front panel so that the clearance between the front panel and the side panel will be even at both sides. (Fig.6)



<A> Leave an equal amount of clearance on the right and left.

Fig.6

## 2. Control box

Be careful removing heavy parts.

1. Removing the control box cover
  - (1) Remove the fixing screws (three) of the control box (A), and remove the cover. (Fig.7)

\*At this stage, the following servicing is possible. (Fig.8)

- 1) Operation and check of the switches (listed below) which are on the control board.
  - Dip switch SW1 ..... Function change
  - Dip switch SW2 ..... Capacity code setting
  - Dip switch SW3 ..... Function change
  - Dip switch SW4 ..... Model code setting
  - Dip switch SW21 ..... Static pressure setting
  - Dip switch SW22 ..... Function setting
  - Rotary switches SW11, 12 .... Address setting
  - Rotary switch SW14 ..... Branch port setting
- 2) Connection check of the lead wires (listed below) which are connected to the controller board.
  - Power supply lead wire.
  - Network remote controller transmission lead wire.
  - Fan motor lead wire.
  - Inlet air temperature lead wire
  - Water inlet pipe thermistor lead wire
  - Water outlet pipe thermistor lead wire
- 3) Control board exchange
- 4) Condenser exchange
- 5) Fuse (Fuse holder) exchange
- 6) Relay exchange
- 7) Intake air sensor exchange
- 8) Power supply terminal bed exchange
- 9) Transmission terminal bed exchange x 2

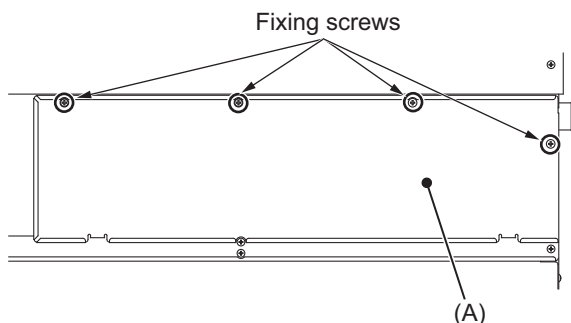


Fig.7

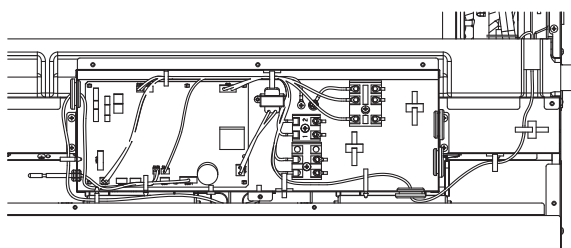


Fig.8

### 3. Thermistor (Intake air)

Exercise caution when removing heavy parts.

1. Remove the control box cover with procedure [1]-2.
2. Remove the thermistor.
  - (1) Pull out the thermistor holder (B) and thermistor (C) on the control box in Fig.9.

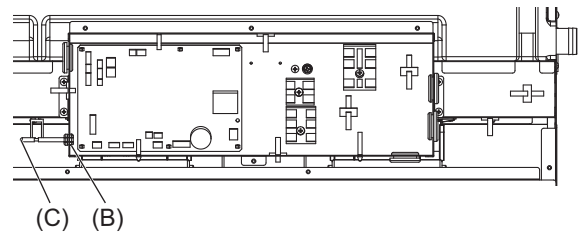


Fig.9

## 4. Drain pan

Be careful removing heavy parts.

1. Remove the control box cover (A) with procedure [1]-2.
2. Remove the fixing screws on the front plate (D), (E) to remove it. (Fig.10)

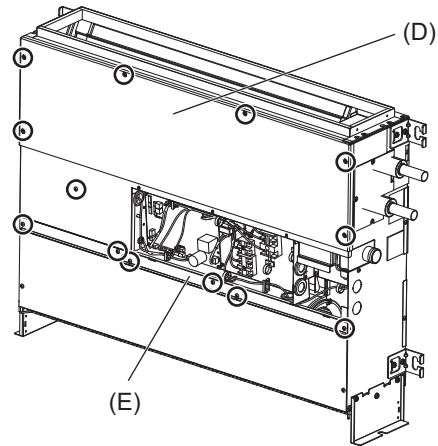


Fig.10

3. Remove the fixing screws on the control box (F), to remove it. (Fig.11)

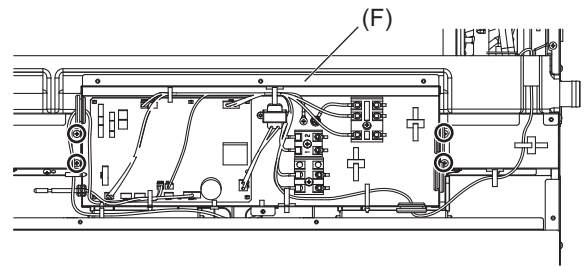


Fig.11

4. Removing the drain pan
  - (1) Pull out the drain pan in the direction of the arrow 1. (Fig.12)

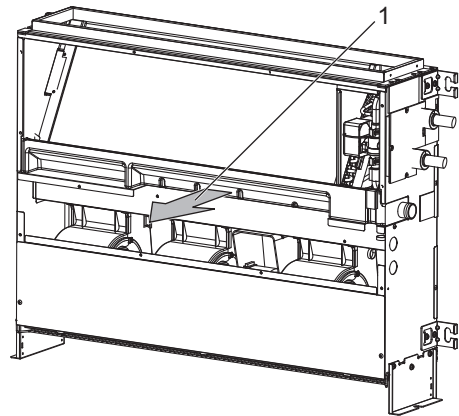


Fig.12

**Note:**

- ◆Drain the water out of the drain pan before removing it.
- ◆To avoid dew condensation, use insulated screws in the places marked with circles in Fig.13.

(a) Insulation material

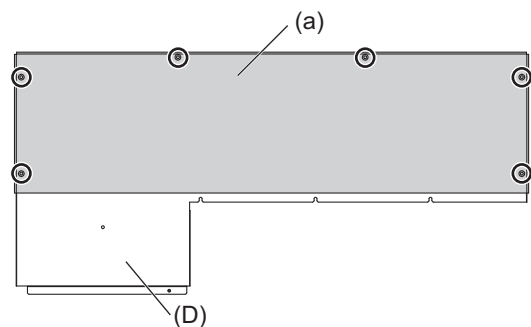


Fig.13

## 5. Thermistor (Water inlet / Water outlet temperature detection)

Be careful removing heavy parts.

1. Removing the liquid pipe and gas pipe thermistor
  - (1) Remove the front plate (E) with procedure [1]-4.
  - (2) Remove the control box (F) with procedure [1]-4.
  - (3) Pull out the drain pan with procedure [1]-4.
  - (4) Remove a fixing screw on the heat exchanger cover (G) to remove it. (Fig.14)

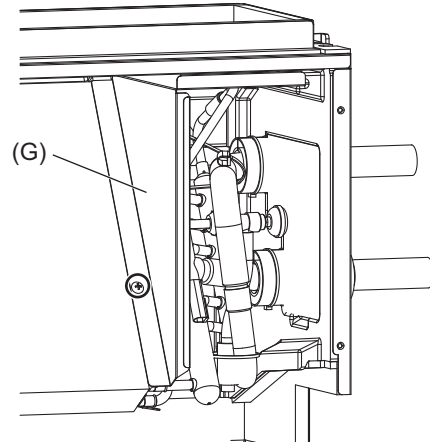


Fig.14

- (5) Remove the thermistor (H) from the thermistor holder (J) on the copper tube. (Fig.15)

Thermistor size  
Water inlet:  $\varnothing 8\text{mm}$   
Water outlet:  $\varnothing 6\text{mm}$

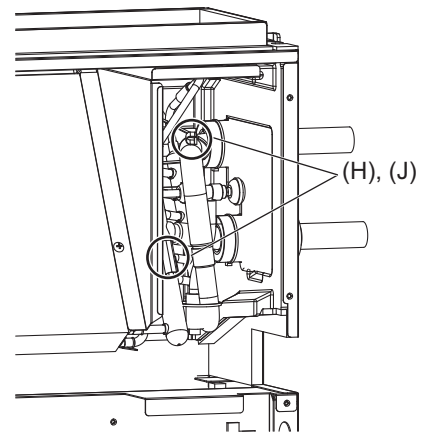


Fig.15

## 6. Fan and fan motor

Be careful removing heavy parts.

1. Removing the filter, control box cover, front plate and control box
  - (1) Push down the tab on the filter, and pull out the filter in the direction of the arrow 1 (Fig.16).
  - (2) Remove the control box cover (A) with procedure [1]-2.
  - (3) Remove the front plate (D), (E) with procedure [1]-4.
  - (4) Remove the fixing screws on the control box (F) with procedure [1]-4.
  - (5) Remove the front plate (K) to remove it. (Fig.16)

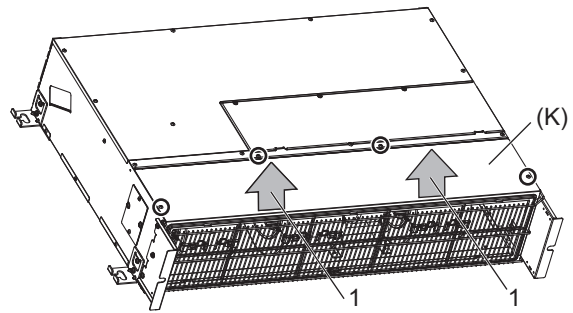


Fig.16

2. Removing the fan casing (bottom half)
  - (1) Squeeze the tabs on the fan casing to remove it in the direction of arrow 2. (Fig.17)
3. Removing the motor cable
  - (1) Remove the motor cable through the rubber bush.

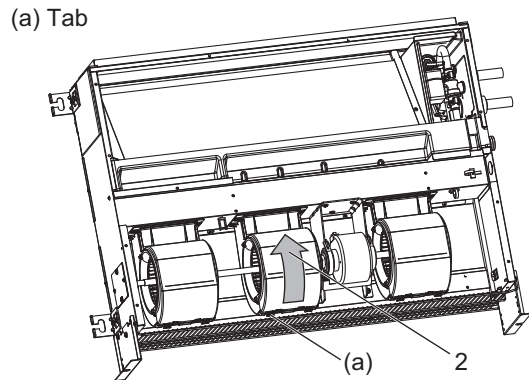


Fig.17

4. Removing the fan motor and the Sirocco fan
  - (1) Remove the two motor fixing screws to remove the motor and the Sirocco fan in the direction of arrow 3. (Fig.18)
  - (2) Remove the four fan guard (L) screws to remove it. (Fig.18)

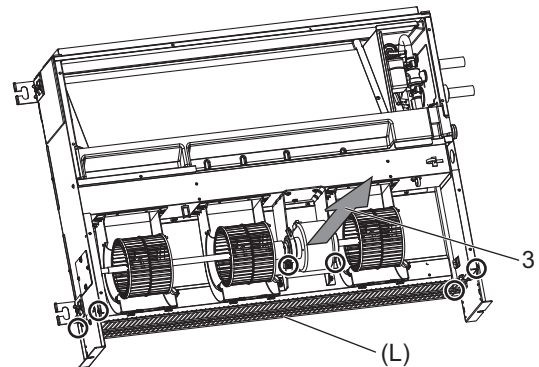


Fig.18

- (3) Remove the fan case fixing screws to take the top half of the fan casing off. (Fig.19)

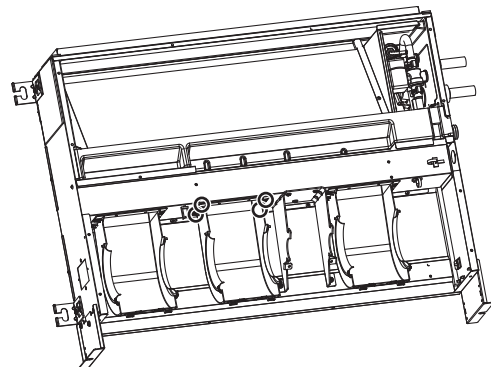


Fig.19



## 7. Bearing

WL40, P50 models only.

Be careful removing heavy parts.

1. Removing the bearing
  - (1) Remove the two fixing screws on the bearing cover (M) to remove it. (Fig.20)

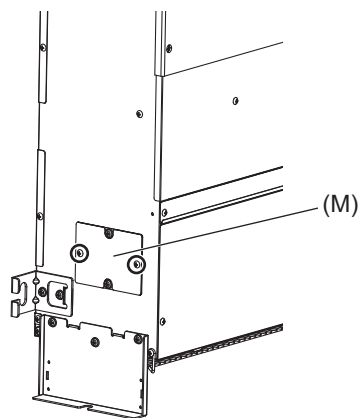


Fig.20

- (2) Remove the two bearing retainer screws to remove the bearing. (Fig.21)

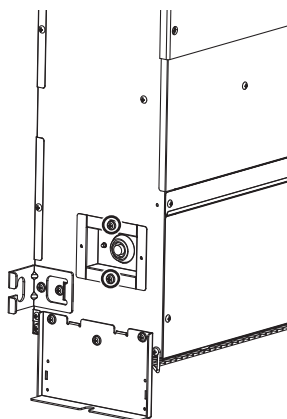


Fig.21

## 8. Heat exchanger

Be careful removing heavy parts.

1. Removing the control box cover, front plate, control box and drain pan
  - (1) Remove the control box cover (A) with procedure [1]-2.
  - (2) Remove the front plate (D), (E) with procedure [1]-4.
  - (3) Remove the control box (F) with procedure [1]-4.
  - (4) Pull out the drain pan with procedure [1]-4.
2. Remove the heat exchanger cover
  - (1) Remove the heat exchanger cover (G) with procedure [1]-5.
3. Removing the cover
  - (1) Remove the three fixing screws on the cover (N) to remove it. (Fig.22)
4. Removing the Heat exchanger
  - (1) Remove the fixing screws on the heat exchanger (P) to remove it (Fig.23, 24).

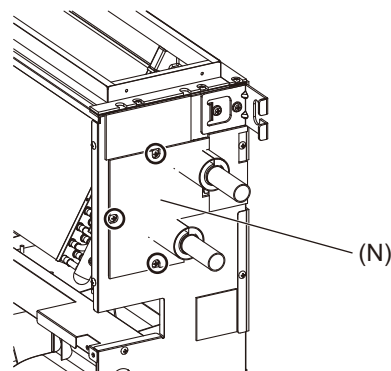


Fig.22

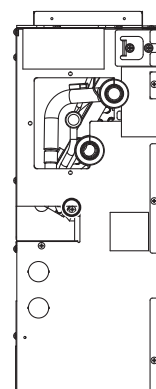


Fig.23

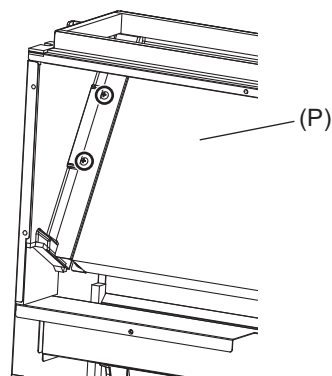


Fig.24

\*Removed heat exchanger is as shown Fig.25

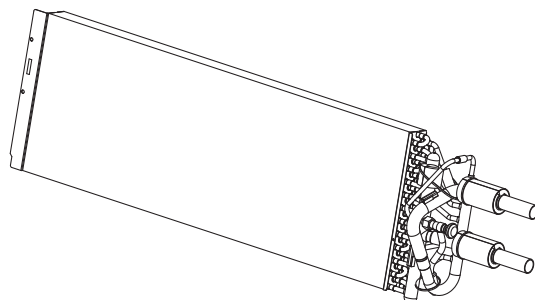


Fig.25

Note:

- In order to attach and fix the heat exchanger, insert the hook (a) on the heat exchanger (Fig.26) to (b) (Fig.27).

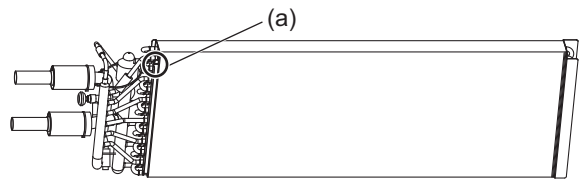


Fig.26

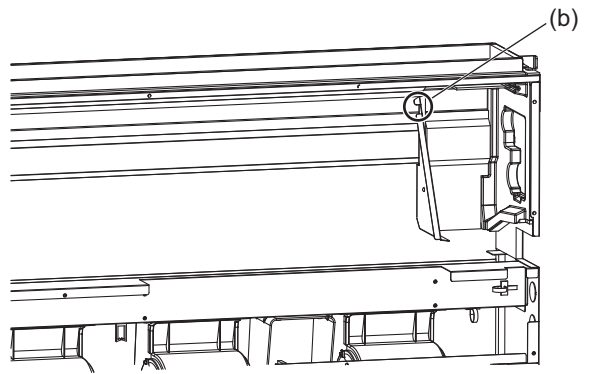
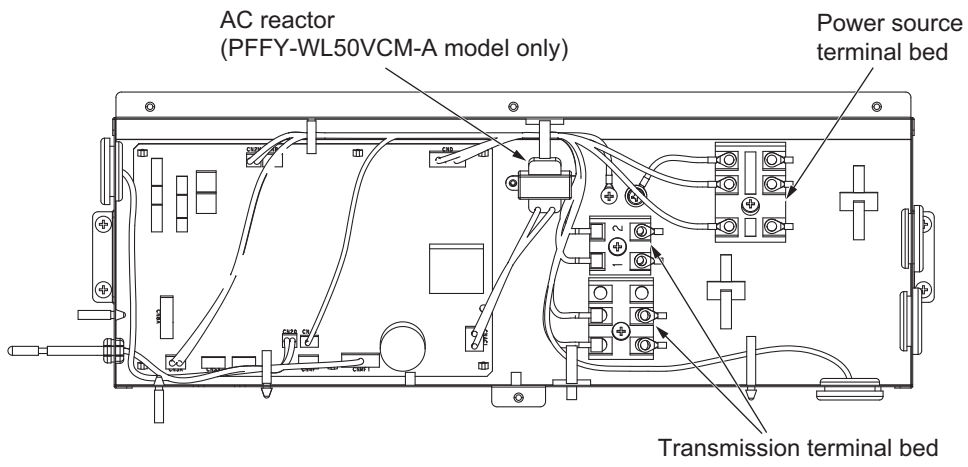


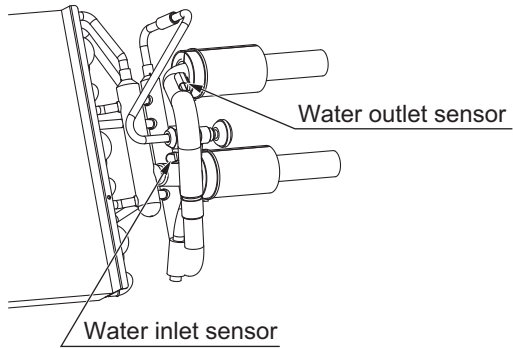
Fig.27

### 9. Control box inside layout

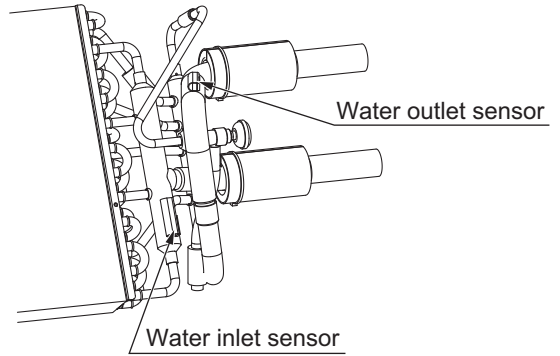


### 10.Sensor position

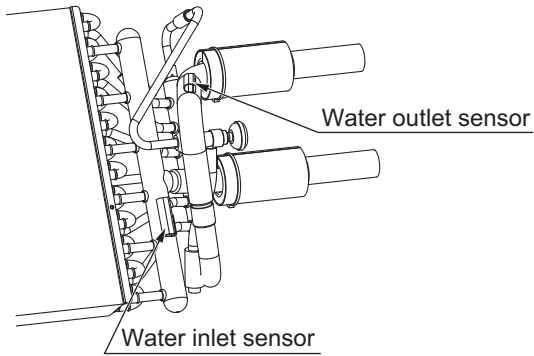
PFFY-WL20, 25VCM-A  
PFFY-WL20, 25VEM-A



PFFY-WL32VCM-A  
PFFY-WL32VEM-A



PFFY-WL40, 50VCM-A  
PFFY-WL40, 50VEM-A



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