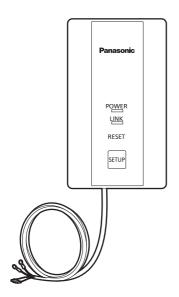
Panasonic



USER'S MANUAL WLAN Adaptor

Model No. CZ-CAPWFC1

English

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Thank you for purchasing this Panasonic product. Please read these instructions carefully before using this product, and save this manual for future use.



Please Read Before Starting

These instructions are all you need for most installation sites and maintenance conditions. If you require help for a special problem, contact our sales/service outlet or your certified dealer for additional instructions.

The English text are the original instructions. Other languages are translations of the original instructions.

Safety Precautions

We assume no responsibility for accidents or damages resulting from methods other than those described in the USER'S MANUAL or methods without using specified parts. Malfunctions that occur due to the unauthorised installation methods are not covered by the product warranty.

- This WLAN Adaptor shall be installed in accordance with National Wiring Regulations.
- Read the installation instructions of devices to be connected as well.
- When relocating or repairing this WLAN Adaptor, provide the USER'S MANUAL to the servicing personnel.
- Please provide this USER'S MANUAL to the user after installation.
 Instruct user to keep it in a safe place along with the air conditioner instruction manuals.



This symbol refers to a hazard or unsafe practice which can result in severe personal injury or death.



This symbol refers to a hazard or unsafe practice which can result in personal injury or product or property damage.

Precautions for Installation setup and WLAN Adaptor

MARNING

- Turn off the circuit breaker of the units before installation.
- Select an installation location which is rigid and strong enough to support or hold the WLAN Adaptor, and select a location for easy maintenance.
- Use only the parts specified by Panasonic as supplied accessories.
- Ensure cables are installed properly so that external forces cannot affect them.
- Disassembly and modification of the WLAN Adaptor is not permitted under any circumstances.

MARNING

- The WLAN Adaptor must be installed by the sales dealer or installer.
- When installing the WLAN Adaptor, use appropriate protective equipment and tools for safety.
- The WLAN Adaptor should be securely installed in accordance with the USER'S MANUAL.
- Electric work must be performed by authorised personnel in accordance with the local regulations and the instructions detailed in the USER'S MANUAL.
- To avoid malfunctions caused by radio wave interference, keep the WLAN Adaptor away from devices such as other wireless device, microwaves and the device that use 2.4 GHz signal. Depending on the area, the module may not be available.
- Attach the electrical cover to the indoor unit securely.
- Make sure to connect the WLAN Adaptor to the P.C. board and terminal board of the indoor unit properly.
- Do not set up in hospitals or places where electronic medical devices are located.
- If you have a cardiac pacemaker or implantable cardioverter defibrillator, please keep at least 15 cm away from the WLAN Adaptor.
- Do not use the WLAN Adaptor near to automatic control equipment (automatic door, fire alarms, etc.).
- In case of an abnormal condition (such as a burning smell), stop the indoor unit and turn the breaker OFF.
- Do not operate with wet hands.
- Do not splash water on the WLAN Adaptor or use it in the bathroom.

A CAUTION

- Ground yourself to discharge static electricity before performing any wiring.
- Do not install the WLAN Adaptor in places with direct sunlight or where the ambient temperature is 55 °C or more or is 0 °C or less.
- The connecting cable must not touch piping directly.
- Do not set up where children can reach the WLAN Adaptor.
- Do not stand on an unstable surface when operating or checking the WLAN Adaptor.
- Do not use in special environments.
 Use in places with much oil (including machine oil), steam, flammable or corrosive gas, voltage fluctuation, surrounding the metal body, may lead to severe decrease in functionality and damage to parts.
- Do not use the WLAN Adaptor nearby other wireless devices, microwaves, cordless phones, or facsimiles.
- This equipment is not suitable for use in locations where children are likely to be present.
- This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety. Children should be supervised to ensure that they do not play with the appliance.

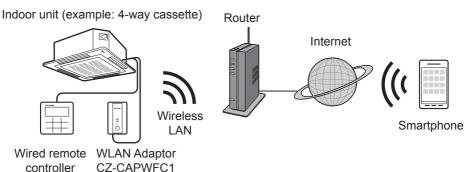
<for European market only>

This appliance can be used by children aged from 8 years and above and persons with reduced physical, sensory or mental capabilities or lack of experience and knowledge if they have been given supervision or instruction concerning use of the appliance in a safe way and understand the hazards involved. Children shall not play with the appliance. Cleaning and user maintenance shall not be made by children without supervision.

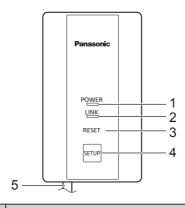
NOTE

- Install the WLAN Adaptor vertically or horizontally.
- When attaching the WLAN Adaptor, be sure to use the supplied screws and confirm that the WLAN Adaptor is fixed to the surface so that there are no gaps.
- The warranty does not cover the product if it falls from an elevated location.
- The WLAN coverage must include the air conditioner installation location.
- Please write down the model information and more on the last page "Setting Information", when you install the WLAN Adaptor.
- Requires a smartphone or tablet that is iOS/Android™ compatible.
- Please ensure that the Router supports the WPA2-PSK (TKIP/AES) encryption setting before commencement of the installation of this WLAN Adaptor.
- To complete connection of this WLAN Adaptor to the wireless network service the Router may be required.
- The End user should read and accept the Terms of use and Privacy Notice in the contents of "Panasonic Comfort Cloud" app.
- Please avoid to set up multiple WLAN Adaptor registrations at the same time.
- There is a risk of unauthorised operation if a vulnerable password is set for the wireless router.
- Users are responsible for all costs associated with downloading and using the Comfort Cloud App and WLAN Adaptor, including without limitation all fees charged by your Device carrier and internet service provider and any other WLAN or data access charges.
- Panasonic WLAN Adaptor is designed for communication to the "Panasonic Comfort Cloud".
- Third party WLAN interfaces cannot be connected to the "Panasonic Comfort Cloud".
- Updates to the service may mean there are changes to the design of the "Panasonic Comfort Cloud" app screen and display.

System Overview



Parts Identification

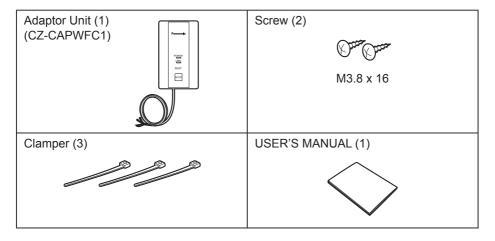


No	Item	Description	
1	POWER LED (green)	Indicates that the WLAN Adaptor is being supplied with power. On : Power being supplied Off : No power being supplied	
		Indicates the communication status of the WLAN Adaptor to the router. Off : Not connected to router Blinks: In the process of connecting with router On : Connected to router The LINK LED does not light if the WLAN Adaptor cannot connect with a router.	
2	LINK LED (green)	The following are cases with special LED indications. • When SETUP button is pressed and held The LED blinks to indicate how much time has elapsed. Blinks once after 5 seconds have elapsed Blinks twice after 10 seconds have elapsed Blinks three times after 15 seconds have elapsed Blinks four times after 20 seconds have elapsed Blinks five times after 25 seconds have elapsed Blinks six times after 30 seconds have elapsed Lights constantly after 35 seconds have elapsed	
		When operating in WPS mode Blinks at 1.0-second intervals 1.0-second interval	
		When operating in AP mode Blinks at 0.5-second intervals 0.5-second interval	

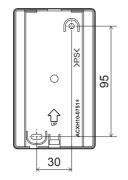
No	Item	Description	
3	RESET button*	Resetting the hardware Use to restart the WLAN Adaptor.	
4	SETUP button*	Used when making network settings. Refer to "Connecting Network" (Page 11) for details.	
These are the communication lines connecting to units and the WLAN Adaptor.		Refer to "WLAN Adaptor Installation" (Pages 8, 9)	

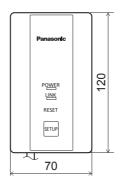
^{*} Initialising the WLAN Adaptor
Press and hold the SETUP button (30 to 35 seconds). After this, press the RESET
button within 5 seconds to initialise.

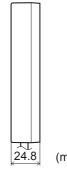
Parts



Dimensions







(mm)

WLAN Adaptor Installation

Basic Wiring Diagram

Irrespective of the number of indoor units, the WLAN Adaptor must be used together with a remote controller.

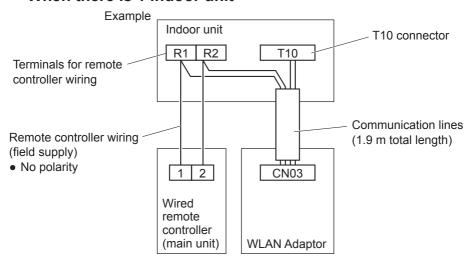
A remote controller must be connected and it should be set as the "main unit" in the main-sub remote controller settings.

- Refer to the remote controller installation instructions for details on how to make the main-sub settings for the remote controller.
- Total length of remote controller wiring: Within 500 m (Remote controller wiring between indoor units is within 200 m)
- Number of units that can be connected for group control

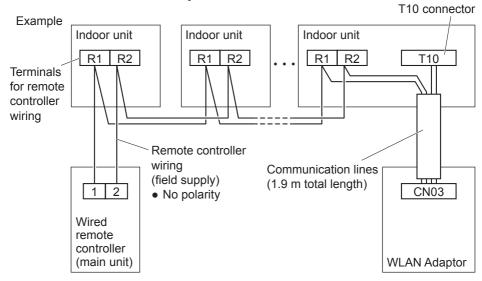
Indoor units : Up to 8 units
 WLAN Adaptor : 1 unit
 Wired remote controller : 1 unit

 The system operates irrespective of the indoor unit you choose to connect the WLAN Adaptor and remote controller to.

■ When there is 1 indoor unit



■ When there are multiple indoor units



Example of standard installation

Connect the communication lines to the indoor unit.

Example: With a 4-way cassette indoor unit

Remote controller terminal board

Thread the leads through the catches in the electrical box.

Fix in place with the included

Clampers

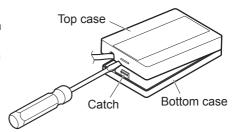
- Fix the communication lines in place with the included clampers*.
 - * Make sure the clampers hold the parts coated in white.
- Lead wires* with crimper terminals should be connected to the remote controller terminal board. Lead wires* with connectors should be connected to the T10 connector.
 - * There may be left over lead wires depending on the type of indoor unit. Tie back left over lead wires with the included clampers.
 - * The lead wires with crimper terminals have no polarity.

? Remove the top case.

Use a flat head screwdriver or similar tool to push in the catch on the bottom case and remove the top case.

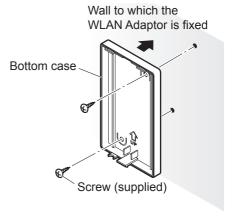
Take care not to break the catch when

Take care not to break the catch who pushing with the screwdriver.



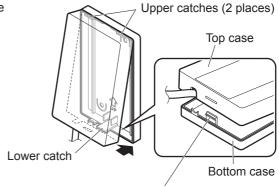
When attaching the bottom case to the wall

Screws (supplied): 2
Attach the WLAN Adaptor to the wall with the UP mark facing upwards.
Please ensure screws are tightened firmly. Do not overtighten screws as this may damage the casing.
Ensure that the screws do not contact metallic parts within the wall.



Attach the top case.

Fit the upper catches before fitting the lower catch. Take care not to pinch the communication lines in the case.



When fitting the lower catch, press down on it with a flat head screwdriver or similar tool and then fit the top case onto it.

* Note that applying too much pressure to the flat head screwdriver may result in damage to the catch.

Connecting Network

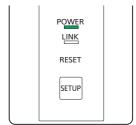
Establish network connection to the internet via Wireless mode.

Turn on the power supply to the indoor unit.

- The POWER LED will be lit (green).
- The LINK LFD will not be lit.

<Note>

 It will not be possible to make network settings for approximately 3 minutes after turning on the power of the WLAN Adaptor due to initial settings being performed.



App Installation

For iOS user (iOS 9 and above)

Open App Store

Search for "Panasonic Comfort Cloud" app.

Download and install.

For Android user (Android 4.4 and above)

Open Google Play

Search for "Panasonic Comfort Cloud" app.

Download and install.

<Note>

- The app user interface image may change for version upgrade without notification.
- There is no charge for using this application. However, other charges may be incurred for connection and operation.

Starting "Panasonic Comfort Cloud"

3.1 Create New Panasonic ID



Use "Panasonic Comfort Cloud" app as an option to control the air conditioner.

 For new user, select Create new Panasonic ID to register.
 Password must be 8-16 characters with letters and numbers.

You can input the following characters. (As of January 2019)

	· ,
Numeric characters	0123456789
Alphabetical characters	ABCDEFGHIJKLMNOPQRSTUVWXYZ
(upper and lower cases)	abcdefghijklmnopqrstuvwxyz
Symbols	~`!@#\$%^&*()+={}[]

 For registered user, login using your Panasonic ID and password.

<Note>

• It is recommended that the password is changed periodically.

3.2 App Setting

Before setting

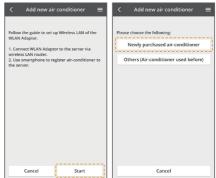
- Confirm the wireless router is connected to the network and the router has access to the internet.
- Confirm the Wireless LAN of the smartphone is activated.
- Smartphone and air conditioner should be connected to the same wireless LAN.
- Ensure Wireless LAN is broadcasting SSID.

Add new air conditioner device

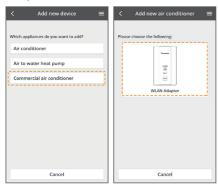
- The air conditioner needs to be registered before using "Panasonic Comfort Cloud" app.
- **1.** At My Home screen, tap "+" to add new product.



3. Tap "Start" to begin the connection setup.



Select the "Commercial air conditioner" and choose the "WLAN Adaptor".



<Note>

The WLAN Adaptor is available for use with all indoor units of commercial air conditioners with names which start with "S-" except S-80/125MW1E5*.

* As of January 2019

Setting connection network

 Tap "Next" after confirming the POWER LED of the WLAN Adaptor is ON.



2. Select the option that matches the status of LINK LED.



<Note>

- When the "SETUP" button on the WLAN Adaptor can not be operated or when you can not check the LED
 - 1. Tap "Next".
 - 2. Select "LED is OFF".
 - 3. Select "Connect with AP mode".

3. Select the preferred router support connectivity mode.



Connection network using WPS mode (method 1)

- **1.** Press the "WPS" button on the router to establish connection.
- 2. Tap "Next" after the router is ready for connection.



- **3.** Press and hold the "SETUP" button on the WLAN Adaptor for 5 seconds.
- Release the "SETUP" button on the WLAN Adaptor when the LINK LED blinks once.
- Tap "Next" when the LINK LED starts to blink continuously.



6. When the connection of WLAN Adaptor to router is successful, the LINK LED changes from blinking to ON.



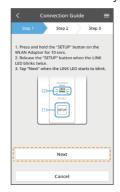
*It may take up to few minutes before changes to ON.

<Note>

 If the LINK LED continues to blink, check the wireless router connection.

Connection network using AP mode (method 2)

- **1.** Press and hold the "SETUP" button on the WLAN Adaptor for 10 seconds.
- Release the "SETUP" button on the WLAN Adaptor when the LINK LED blinks twice.
- **3.** Tap "Next" when the LINK LED starts to blink continuously.



<Note>

- When the "SETUP" button on the WLAN Adaptor can not be operated or when you can not check the LED
 - Operate the air conditioner with remote controller.
 - With the remote controller, set the air conditioner to fan mode.
 - 3. Tap "Next".

4. To change the wireless network connection of the smartphone, tap "To wireless network settings of the smartphone.". Change the network to the following.

The smartphone will connect to the WLAN Adaptor.

SSID : Panasonic-CZ-C-wirelessAP Password : Cac8pswa



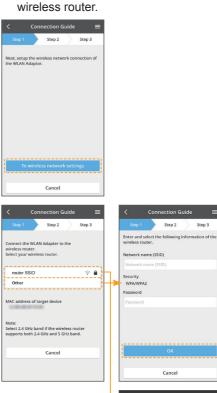
5. A window will prompt, tap "Copy password and next" to proceed to smartphone wireless network setting.



6. Connect to "Panasonic-CZ-C-wirelessAP" network.

Once connected, continue with setup in the application.

 Connect the WLAN Adaptor to wireless router.
 Select the SSID of your wireless router.
 Enter the password of the selected



Enter the password of the selected wireless router.

supports both 2.4 GHz and 5 GHz band

Cancel

When the connection of WLAN
 Adaptor to router is successful, the
 LINK LED changes from blinking to
 ON.



*It may take up to few minutes before changes to ON.

<Note>

- If the LINK LED is ON, connect the smartphone to wireless router. (return to this application after completing the wireless network settings to continue the setup)
- If the LINK LED continues to blink, check the wireless router connection.
- When the "SETUP" button on the WLAN Adaptor can not be operated or when you can not check the LED
 - Wait one minute. (waiting for the WLAN Adaptor to be connected to the wireless router)
 - 2. Tap "To wireless network settings of the smartphone.".

Select the air conditioner and set the password

1. Select the air conditioner model to register the device.



Press the "SETUP" button on the WLAN Adaptor. Tap "Next".



<Note>

- When the "SETUP" button on the WLAN Adaptor can not be operated or when you can not check the LED
 - 1. With the remote controller, set the air conditioner to fan mode.
 - Stop the air conditioner with the remote controller.
 - 3. Tap "Next".

3. Set a password for new air conditioner model to complete the registration.

Password must be 8-15 characters with letters and numbers.



<Note>

 Keep the password for future use with additional user registrations.

Registration completed

Once connection is established between the app and the new air conditioner, set the preferred name for this air conditioner to help identify it.

 By registering the new name of air conditioner, the function of "Panasonic Comfort Cloud" app is ready to be used.



 In addition to operation control, this application can monitor the estimated energy consumption and perform comparisons for different time frames by referring to the statistic's graph.



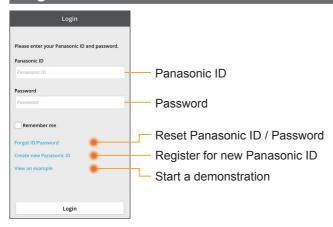
Use the "Panasonic Comfort Cloud"



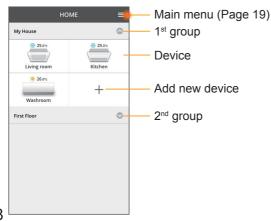
User's manual can be found under Menu tab.

The "Panasonic Comfort Cloud" is connected to the WLAN Adaptor and ready for use.

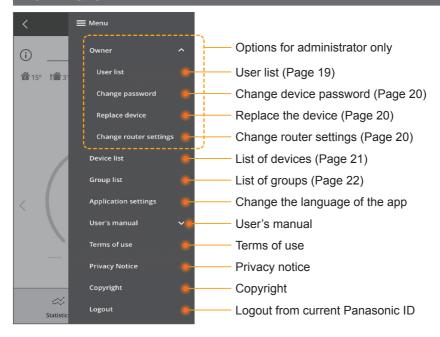
Login



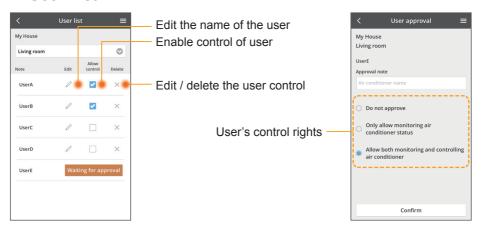
■ Home Screen



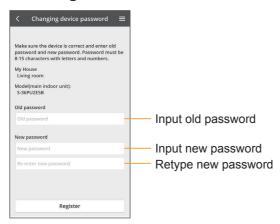
Main Menu



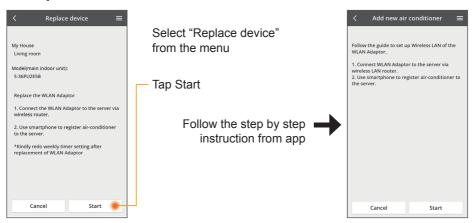
■ User List



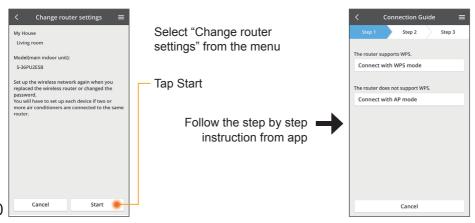
■ Change of Device Password



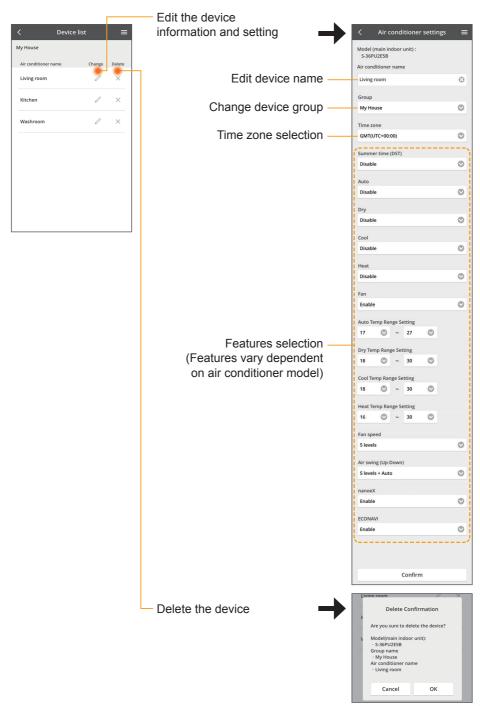
■ Replace the Device



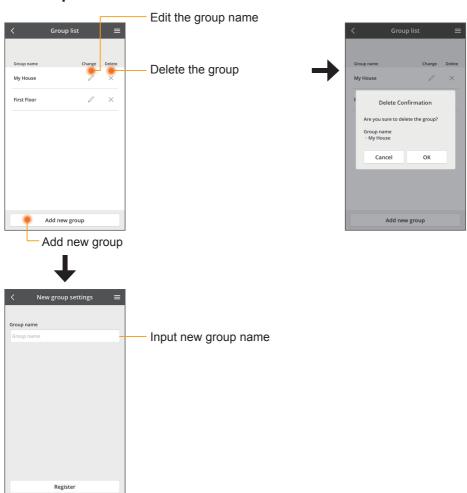
■ Change the Router Settings



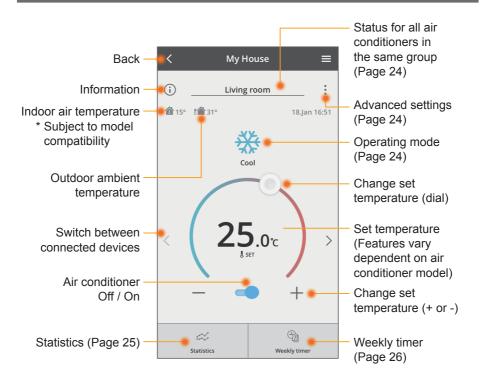
■ Device List



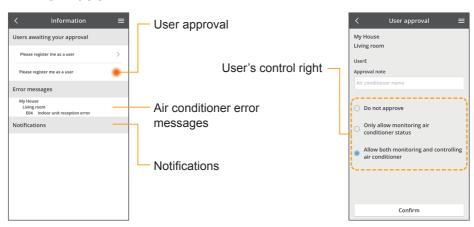
■ Group List



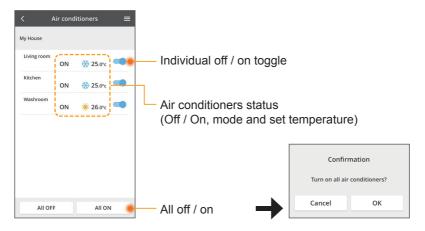
Main Device Screen



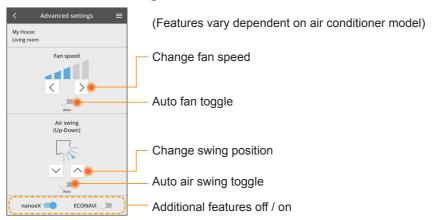
■ Information



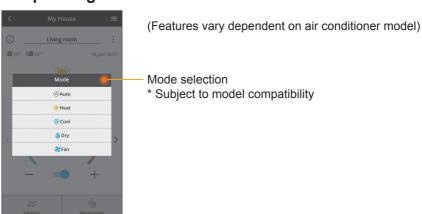
■ Air Conditioner Status



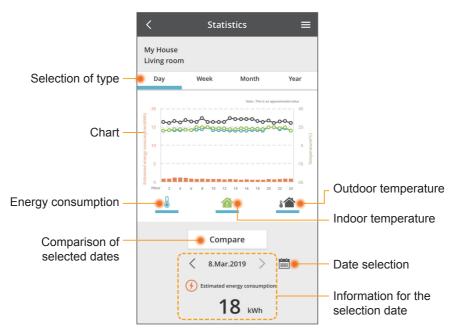
Advanced settings



■ Operating mode

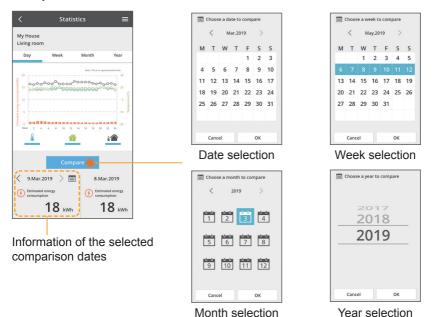


■ Statistics

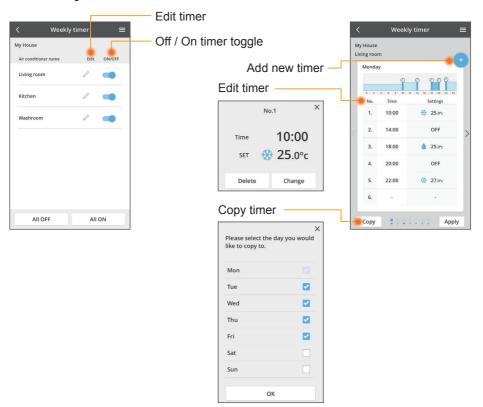


^{*} Estimated energy consumption may not be supported by certain models.

Comparison



■ Weekly Timer



Add New Timer



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WLAN Adaptor Q & A

Initial setting

"Panasonic Comfort Cloud" app cannot be installed in smartphone.	Check if OS of the smartphone is compatible. The APP is not guaranteed to work with all versions of Android OS.
WLAN Adaptor and router cannot be connected.	 Confirm that the POWER LED is on. Check the following if the LINK LED does not light. Ensure the router's WLAN signal reaches the WLAN Adaptor, the SSID is not hidden, the MAC address setup is enabled for the WLAN Adaptor, the router's dual band signal is enabled for 2.4 GHz connection. Check the network connections. (refer to Page 11) Refer to the smartphone and router installation manual for detail.
Register additional air conditioner to "Panasonic Comfort Cloud" app.	Set the additional unit, following the first unit initial setup. It is recommended to name each of the registered air conditioner units to distinguish them easily.
Register additional user to control the air conditioner.	Download "Panasonic Comfort Cloud" app and create new Panasonic ID. Follow initial setting. Once the air conditioner is registered, input the preset device password (set by first user). Approval from administrator (first user) is required to complete the registration. For administrator approval, select the Menu. Choose "Owner" and select "User List" to approve additional user.

Wireless Connection

Suspicious	Reset the WLAN Adaptor to manufacturing default condition
unauthorised	by referring to "To transfer or dispose the WLAN Adaptor.
access to the air	When resetting the WLAN Adaptor because you have forgotten
conditioner (WLAN	the password." method in the next section. Complete initial
Adaptor).	connection setup.

Others

Change of smartphone's model.	Ensure the smartphone compatibility. Install "Panasonic Comfort Cloud" app and login using your Panasonic login ID and password. Complete by initial connection setup.
Change of WLAN Adaptor.	Change the WLAN Adaptor and then, use "Panasonic Comfort Cloud" app to select Menu. Choose "Owner" and "Replace device". This shall be performed by authorised service dealer.
To transfer or dispose the WLAN Adaptor. When resetting the WLAN Adaptor because you have forgotten the password.	Reset the WLAN Adaptor to manufacturing default condition. 1. Press and hold the "SETUP" button on the WLAN Adaptor for 30 seconds. 2. After releasing the "SETUP" button on the WLAN Adaptor, press the "RESET" button on the WLAN Adaptor. 3. Once LINK LED has gone out, the factory reset is complete. To unregister the air conditioner unit from "Panasonic Comfort Cloud" app, select the Menu and choose "Device list" to delete the set unit.
Operations are not possible from the smartphone.	Check the following: Ensure that the function is supported by the air conditioner. Ensure that remote controller operation is not disabled by the central control device.

Firmware Update Function

This product has functionality for connecting to the Panasonic firmware update server over the Internet to automatically update the device firmware to the latest version. To update the firmware, the device will do check, once per day, whether its firmware is the latest version after power up. And if an update is required, the update is applied and the device restarts automatically. Operations are not possible while the device is being restarted (Requires a maximum of five minutes).

Software License Information

This product incorporates the following software:

- (1) The software developed independently by or for Panasonic Corporation,
- (2) The software owned by third party and licensed to Panasonic Corporation,
- (3) The open source software under the BSD licence and/or equivalent licenses.

The software categorized as of (3) is distributed in the hope that it will be useful, but WITHOUT ANY WARRANTY, without even the implied warranty of MERCHANTABILITY or FITNESS FOR A PARTICULAR PURPOSE.

The following license terms shall be applied to Open-Sourced Components.

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Specifications

Input Voltage	DC12 V (supplied from the T10 connector of the indoor unit)
Power consumption	Max: 2.4 W
Size	(H) 120 mm × (W) 70 mm × (D) 25 mm
Weight	190 g (including communication lines)
Interface	Wireless LAN
Wireless LAN standard	IEEE 802.11 b/g/n
Frequency range	2.4 GHz band
Encryption	WPA2-PSK (TKIP/AES)
Temperature/ Humidity range	0 °C to 55 °C / 20 % to 80 % (no condensation) *Indoor use only

Setting Information

WLAN Adaptor serial number (ID)	
Indoor unit model name	
Indoor unit serial number	
Outdoor unit model name	
Outdoor unit serial number	
System commissioning date	
WLAN Adaptor installation date	

Installer Contact Details

Name	
Telephone number	

Maximum radio-frequency power transmitted in the frequency bands

Type of wireless	Frequency band	Max EIRP (dBm)
WLAN	2412-2472 MHz	20 dBm

Regulatory Information

R-NZ 💩

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