

# Technical Bulletin

Number	P023
Subject	Panasonic – CZ-TACG1 WiFi Set Up
Date	29 May 2020

The Panasonic CZ-TACG1 Wifi interface allows access to complete control of your client's system via the Internet and Smartphone App.

This is not a simple task to set up. We strongly recommend that this is set up with the assistance of the clients' IT partner or employee if this is set up in an office environment.

If you are setting this up in a Domestic environment, then you will no doubt be expected to be able to offer IT support. Following this process will hopefully make things simpler

## PREPARATION

Have access to the Router and take a note of the software key which is on both the packaging and also the cable of the adapter. Also download the Comfort Cloud App on your clients Mobile Phone.

Make a note of the key and have this "copied" ready to "paste".

Do not use your own phone to set the adapter up. It needs to be the owners device



**Note that this document is based on experience setting up at Logicoool premises. It is not a definitive guide as this offers information contrary to the App and Installation Guide instructions**

This set up was performed when adding new "Tech Sales 1" unit at Logicoool.

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The App will allow multiple units. From the below you can see that other units are already set up and visible from the home screen.

- 1) Download Panasonic Comfort Cloud App and go through registration process
- 2) Take the Device ID from the box. Type this into text, email or Word on the phone and **copy** it. This will save time later in the process.
  - a. The Device ID is clearly labelled on the packaging

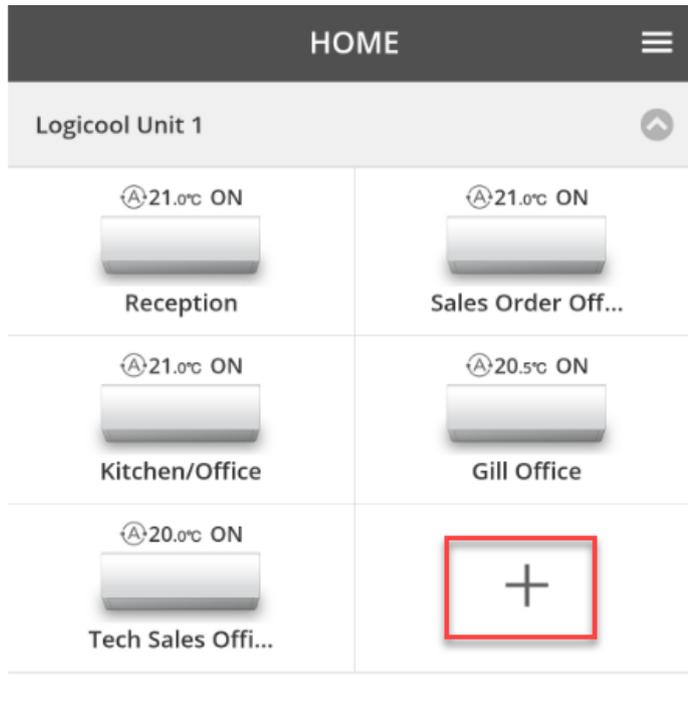


- a. The Device ID is also clearly labelled on the wire



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3) Open App and "ADD" a new unit.



4) The app will ask you to follow a Step by Step Process. Initially, use this document as advise that some steps are to be skipped

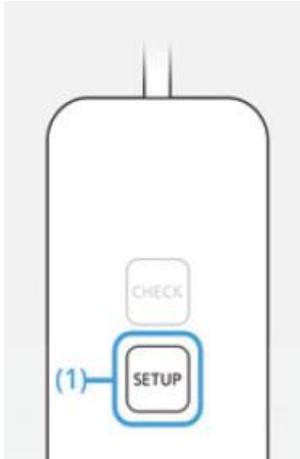
5) When the App asks you to reset – **IGNORE** – move to next step

6) Move through the App and select **WPS Set Up**

7) On the next screen. **DO NOT PRESS THE WPS BUTTON** on the Router

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8) When prompted to press SET UP for five seconds – do so.



9) To set the adapter up successfully, you need to ensure that all three lights are green with the Status light on the left blinking green and the Link and Power lights static green.

10) Press the **WPS button for three seconds** on the Router and wait for lights sequence to be green flashing/green static/green static



Ensure you locate the WPS and not the On/Off button. All routers are different, and you may need advice

a. Note that the WPS typically allows access to the Router without a password for three minutes so time is important.

b. If the Status light changes from a blinking Green to a blinking Green/Amber/Red then it is unlikely that this will pair first time.

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- 11) If the Status light blinks Red, Amber, Green; try pressing the SETUP button just once. If this does not work, allow the connection to fail then proceed to set up again
  - a. Ignore the instruction to reset
  - b. Middle Link lamp should be flashing and confirm this.
  - c. You should be able to move correctly to final pairing with the correct light sequence.
  
- 12) When the lights are the correct sequence, press next and paste the key into the set-up box.
  
- 13) Enter a password that the user requires. This is not the password on the box.
  
- 14) This should connect the air conditioning unit to the network. You will be prompted to add a name. If you have come this far then you have been successful. See added unit below

