



Fault Codes

12		30
11		29
10		28
9		27
8		26
7		25
6		24
5		23
4		22
3		21
2		20
1		19

Enter unit inspection mode by pushing the "UP" and "DOWN" buttons simultaneously for two seconds. Ensure that the "TEMP" lamp is on.

The "inspection lamp - 19" will light in **GREEN**.

A fault indicator lamp - "24 to 30" will light.

← Inspection Mode

Fault Codes

Timer Temp

- | | | |
|----|-------------------------------------|----|
| 12 | <input type="checkbox"/> | 30 |
| 11 | <input type="checkbox"/> | 29 |
| 10 | <input type="checkbox"/> | 28 |
| 9 | <input type="checkbox"/> | 27 |
| 8 | <input type="checkbox"/> | 26 |
| 7 | <input type="checkbox"/> | 25 |
| 6 | <input type="checkbox"/> | 24 |
| 5 | <input type="checkbox"/> | 23 |
| 4 | <input type="checkbox"/> | 22 |
| 3 | <input type="checkbox"/> | 21 |
| 2 | <input type="checkbox"/> | 20 |
| 1 | <input checked="" type="checkbox"/> | 19 |

ERROR
Transmission error in twin control

CAUSE
Mis-wiring between Master and Slave units
Poor connector contact

MEASURES
Check dip-switch setting
Check interconnecting wiring

← **Inspection Mode**

Timer Temp
▽ ▽

Fault Codes

- 12 ← 30
- 11 29
- 10 28
- 9 27
- 8 26
- 7 25
- 6 24
- 5 23
- 4 22
- 3 21
- 2 20
- 1 19 ←

TROUBLE POINT

Outdoor Unit

CAUSE

Mis-wiring between Indoor and Outdoor

Outdoor protection functioned

Malfunction of piping sensor

Reverse phase detected

MEASURES

Check wiring

Check outdoor unit protection device

Check piping sensor

Inspection Mode

Timer Temp
▽ ▽

Fault Codes

12	<input type="checkbox"/>	30
11	<input checked="" type="checkbox"/>	29
10	<input type="checkbox"/>	28
9	<input type="checkbox"/>	27
8	<input type="checkbox"/>	26
7	<input type="checkbox"/>	25
6	<input type="checkbox"/>	24
5	<input type="checkbox"/>	23
4	<input type="checkbox"/>	22
3	<input type="checkbox"/>	21
2	<input type="checkbox"/>	20
1	<input checked="" type="checkbox"/>	19

TROUBLE POINT
Intake sensor - TH5

CAUSE
Poor connector contact
Thermistor malfunction

MEASURES
Check connector
Check thermistor

← Inspection Mode

Timer Temp
▽ ▽

Fault Codes

12	<input type="checkbox"/>	30
11	<input type="checkbox"/>	29
10	<input checked="" type="checkbox"/>	28
9	<input type="checkbox"/>	27
8	<input type="checkbox"/>	26
7	<input type="checkbox"/>	25
6	<input type="checkbox"/>	24
5	<input type="checkbox"/>	23
4	<input type="checkbox"/>	22
3	<input type="checkbox"/>	21
2	<input type="checkbox"/>	20
1	<input checked="" type="checkbox"/>	19

TROUBLE POINT

Piping sensor - TH2

CAUSE

Poor connector contact

Thermistor malfunction

MEASURES

Check connector

Check thermistor

← Inspection Mode

Timer Temp
▽ ▽

Fault Codes

12	<input type="checkbox"/>	30
11	<input type="checkbox"/>	29
10	<input type="checkbox"/>	28
9	<input checked="" type="checkbox"/>	27
8	<input type="checkbox"/>	26
7	<input type="checkbox"/>	25
6	<input type="checkbox"/>	24
5	<input type="checkbox"/>	23
4	<input type="checkbox"/>	22
3	<input type="checkbox"/>	21
2	<input type="checkbox"/>	20
1	<input checked="" type="checkbox"/>	19

TROUBLE POINT

Drain sensor - D5

CAUSE

Poor connector contact

Thermistor malfunction

MEASURES

Check connector

Check thermistor

← Inspection Mode

Timer Temp
▽ ▽

Fault Codes

12	<input type="checkbox"/>	30
11	<input type="checkbox"/>	29
10	<input type="checkbox"/>	28
9	<input type="checkbox"/>	27
8	<input checked="" type="checkbox"/>	26
7	<input type="checkbox"/>	25
6	<input type="checkbox"/>	24
5	<input type="checkbox"/>	23
4	<input type="checkbox"/>	22
3	<input type="checkbox"/>	21
2	<input type="checkbox"/>	20
1	<input checked="" type="checkbox"/>	19

TROUBLE POINT

Drain overflow protector

CAUSE

Drain lift up mechanism malfunction

Drain sensor mounting incorrect

MEASURES

Check drain sensor

Check drain pump

← Inspection Mode

Timer Temp

Fault Codes

12	<input type="text"/>	30
11	<input type="text"/>	29
10	<input type="text"/>	28
9	<input type="text"/>	27
8	<input type="text"/>	26
7	<input style="background-color: red;" type="text"/>	25
6	<input type="text"/>	24
5	<input type="text"/>	23
4	<input type="text"/>	22
3	<input type="text"/>	21
2	<input type="text"/>	20
1	<input style="background-color: green;" type="text"/>	19

TROUBLE POINT

Frost protector

CAUSE

Short cycling in air passage

Shortage of refrigerant

Air filter clogged

Faulty fan motor

MEASURES

Check for blockages / dirty filters

Check refrigerant charge

Check operation of Indoor Fan Motor

Inspection Mode



Fault Codes

12		30
11		29
10		28
9		27
8		26
7		25
6		24
5		23
4		22
3		21
2		20
1		19

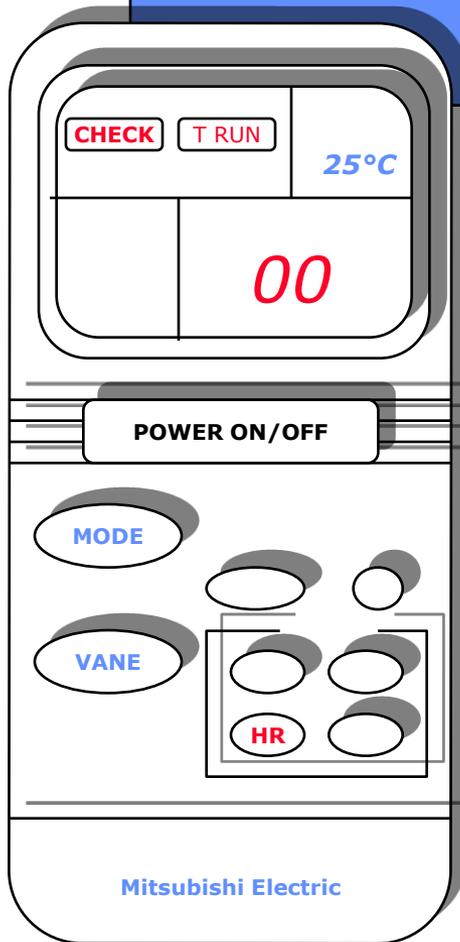
To exit diagnostic mode turn controller "OFF" and "ON".

NOTE: The Remote Controller will memorise the last fault even when the breaker has been switched off.

To clear the memory, press the "UP" and "DOWN" buttons for two seconds

← Inspection Mode

RC Diagnostics



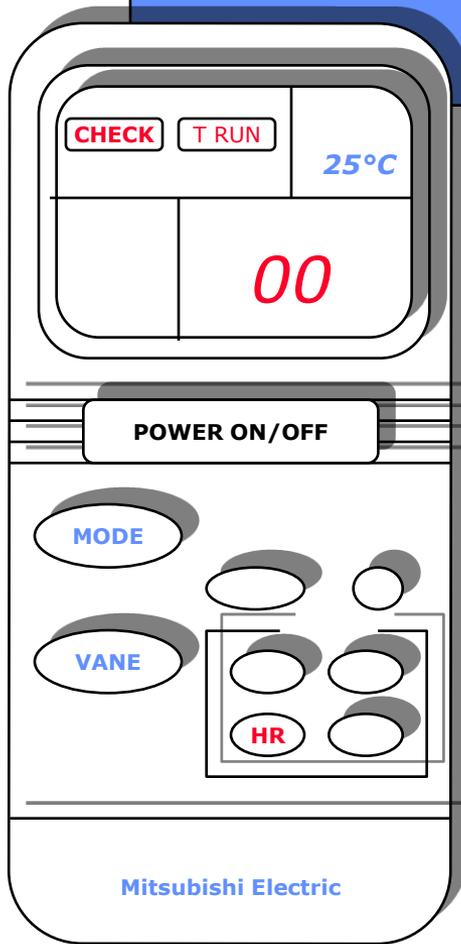
Turn on the main power of the unit.

Turn the switch on the back of the Remote Controller from "NRM" to "SET"

"CHECK" and "TEST RUN" will start flashing

Press the "HR" button. "00" will start flashing

RC Diagnostics



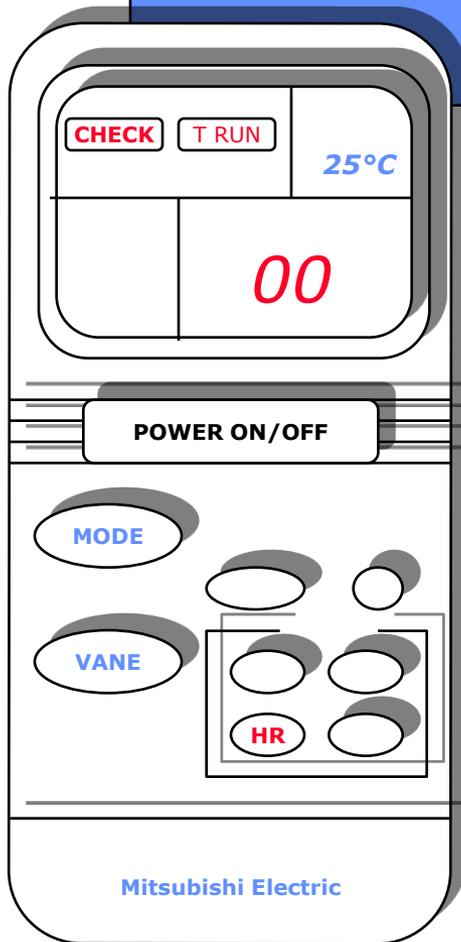
Point the controller at the Indoor Unit and press the "HR" button again

An intermittent buzzer will sound

A one-second blip will then sound

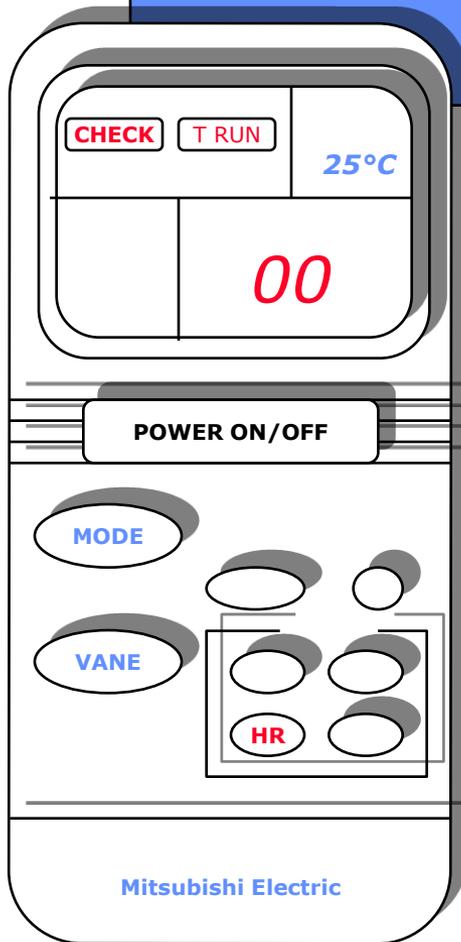
The amount of blips indicates the fault

RC Diagnostics



- 1 Irregular intake sensor
- 2 Irregular piping sensor
- 4 Irregular drain sensor
- 5 Irregular drain pump
- 6 Frost protection
- 8 Outdoor Unit fault
- 9 No fault

RC Diagnostics



Push the "POWER ON/OFF" button to exit fault diagnosis mode

Return the switch on back of controller to "NRM"

P1 Fault Diagnostics

Abnormality of Return Air Sensor - Short or Open Circuit

Run system in Test Run. This will bypass all thermistors

Check thermistor is positioned correctly.

NO

Replace in holder

Remove thermistor from PCB and check resistance. $6.4\text{k}\Omega$ at 20°C (Room Temp).

NO

Replace thermistor

YES

Replace Indoor PCB.

P2 Fault Diagnostics

Abnormality of Indoor Coil Sensor - Short or Open Circuit

Run system in Test Run. This will bypass all thermistors

Check thermistor is positioned correctly.

NO

Replace in holder

Remove thermistor from PCB and check resistance. $6.4\text{k}\Omega$ at 20°C (Room Temp).

NO

Replace thermistor

YES

Replace Indoor PCB.

P4 Fault Diagnostics

Abnormality of Drain Sensor - Short or Open Circuit

Run system in Test Run. This will bypass all thermistors

Check thermistor is positioned correctly.

NO

Replace in holder

Remove thermistor from PCB and check resistance. $6.4\text{k}\Omega$ at 20°C (Room Temp).

NO

Replace thermistor

YES

Replace Indoor PCB.

P5 Fault Diagnostics

Malfunction of Drain Sensor and / or Drain Pump

Check drain fall / rise. Rise must not exceed 500mm.

Measure resistance of drain sensor heater. Remove from PCB and test for 82Ω.

NO

Replace Drain Sensor / Heater

Is there 240 volts at PCB on Drain Pump connector "CNP"

YES

Replace Drain Sensor / Heater

NO

Replace Indoor PCB.

P6 Fault Diagnostics

Coil Frost Prevention / Short Cycling

Remove thermistor from PCB and check resistance. 6.4kΩ at 20°C (Room Temp).

NO

Replace Thermistor

Check for dryer or sight glass

YES

Remove component as is expansion line and may be the cause of previous overcharging

Check for Short Cycling of air around evaporator

YES

Correct Air Flow

Check for Dirty Filter, obstructions at Outdoor Unit or damaged fan motor

If "NO" to any of these then the system is likely to have an incorrect refrigerant charge.

P7 Fault Diagnostics

System Addressing Error

Error on dipswitch setting of Indoor Unit or Remote Controller.

Check SW2 and SW6 setting.
SW2 - Group Control.
SW6 - Twin/Triple Split

NO

Check SW17 1-6 on RC.
These should be OFF unless controlled from third party.

NO

Malfunction of the transmitting receiving circuit. The Remote Controller power supply is faulty

Check for 12 volts DC at terminals of Remote Controller. Try with different controller!

Replace Indoor Controller Board

Fault Codes - P8

Explanation of system logic

The Indoor Unit will detect an abnormality in the Outdoor Unit when the difference in temperature between the coil sensor and the return air sensor does not exceed 5°C after a running period of eight minutes.

Further interrogation of the Outdoor Unit

When The Indoor Unit detects a fault at the Outdoor Unit "P8" will flash on the Remote Controller.

The Outdoor Unit LED diagnostics need to be interrogated.

Blinking LED - Fault

Static LED - Output state

Fault Codes

To erase Fault Codes from the RC

Press "Test Run" twice

Press "Check" twice

RC will the display factory setting "U8"

This will not erase memory from the Outdoor Unit

LED Diagnostics

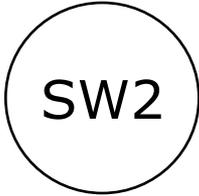
SW1

Erase past check code contents

SW2

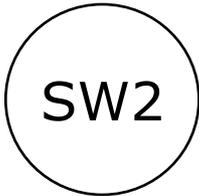
Display existing / last reported check code contents

LED Diagnostics



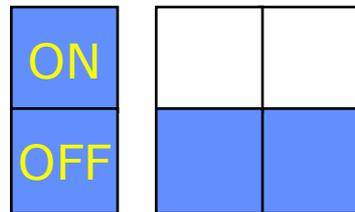
SW2

With SW3 - 1+2 off will alternate between fault and operation status output



SW2

With SW3 - 1 off +2 on will initiate compulsory defrost



SW3

LED 1 Diagnostics

Reverse Phase Protection Activated

Check Phase
of power
supply

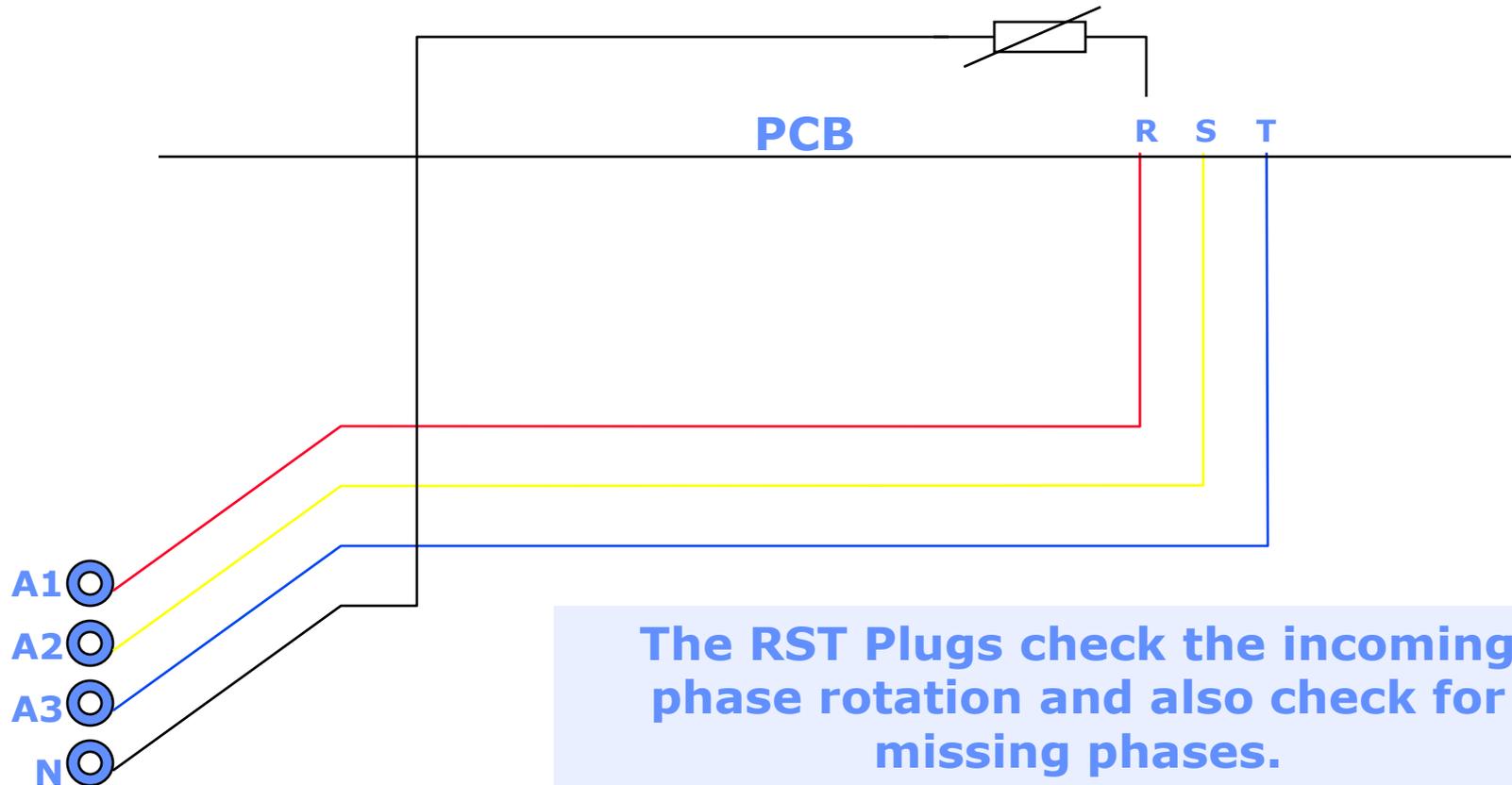


Exchange any two of
the Red, Yellow and
Blue phases



Check RST Plugs.

RST Plugs



LED 2 Diagnostics

Open Phase Detected

Check for 415 volts
between Red, Yellow
and Blue Phases

Check for 240 volts
between each Phase
and Neutral

Reconnect missing
phase. Check fuses,
wiring etc.

OK

Protector may be open
circuit when power
switched on

Check the following for
Open Circuit.

63H1 (HP Control)

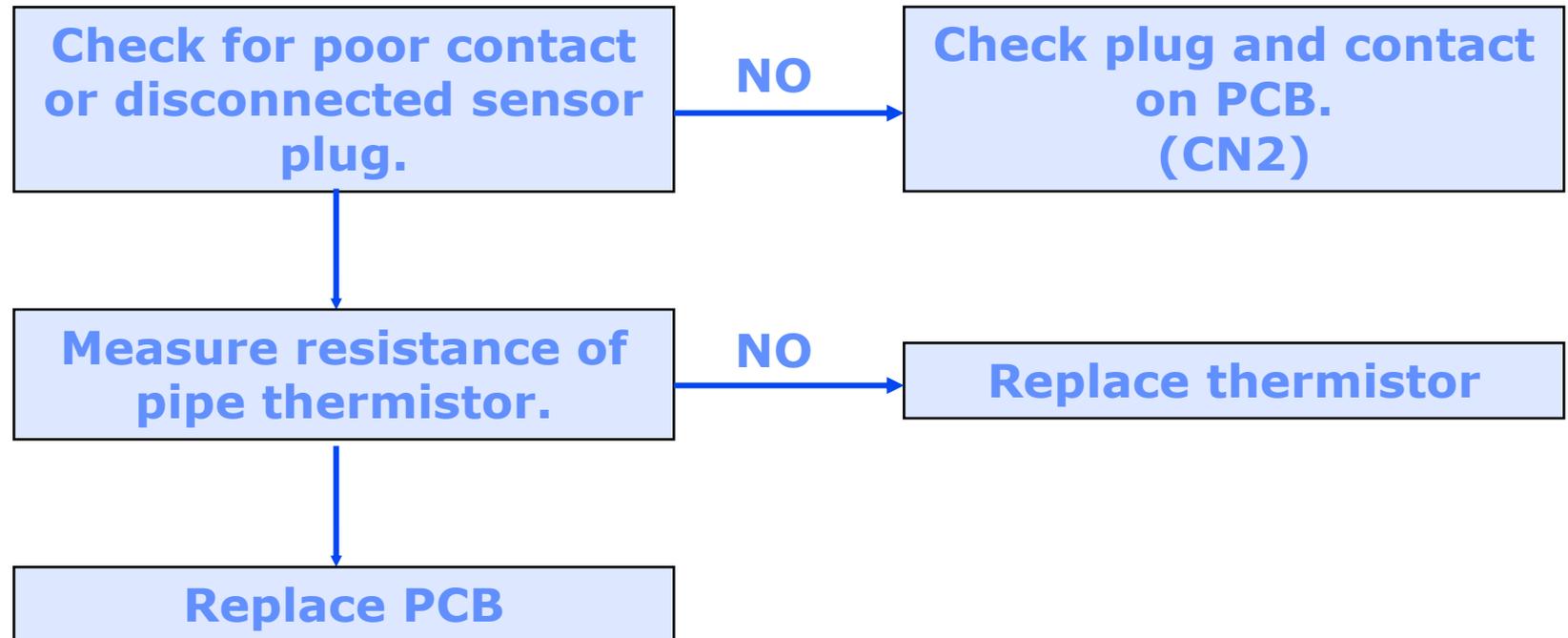
63H2 (HP Protect)

26C (Thermal Switch)

Check RST Plugs.

LED 3 Diagnostics

Pipe sensor short or open circuit



LED 4 Diagnostics

High Pressure Switch Fault

Check with HP Gauge. Does this read over 300 psi?

NO

Check to see if 63H2 Plug is connected. This should only be connected if the compressor is a Copeland.

Check connection of 63H2

Check for open circuit of 63H2

Replace HP Switch

YES

Check Airflow of Condenser and clean coils if required

Link pins on CN22 at Outdoor to run fans at full speed

Fan Motor runs fast

Replace Motor

Fan Motor runs slow

Check resistance of thermistor

Replace PCB

Thermistor Readings

Actual temp	Resistance
1	14.32
2	13.67
3	13.06
4	12.48
5	11.93
6	11.40
7	10.91
8	10.43
9	9.99
10	9.56
11	9.16
12	8.77
13	8.40
14	8.05
15	7.72

Actual temp	Resistance
16	7.41
17	7.10
18	6.82
19	6.54
20	6.28
21	6.03
22	5.80
23	5.57
24	5.35
25	5.15
26	4.95
27	4.76
28	4.58
29	4.41
30	4.25

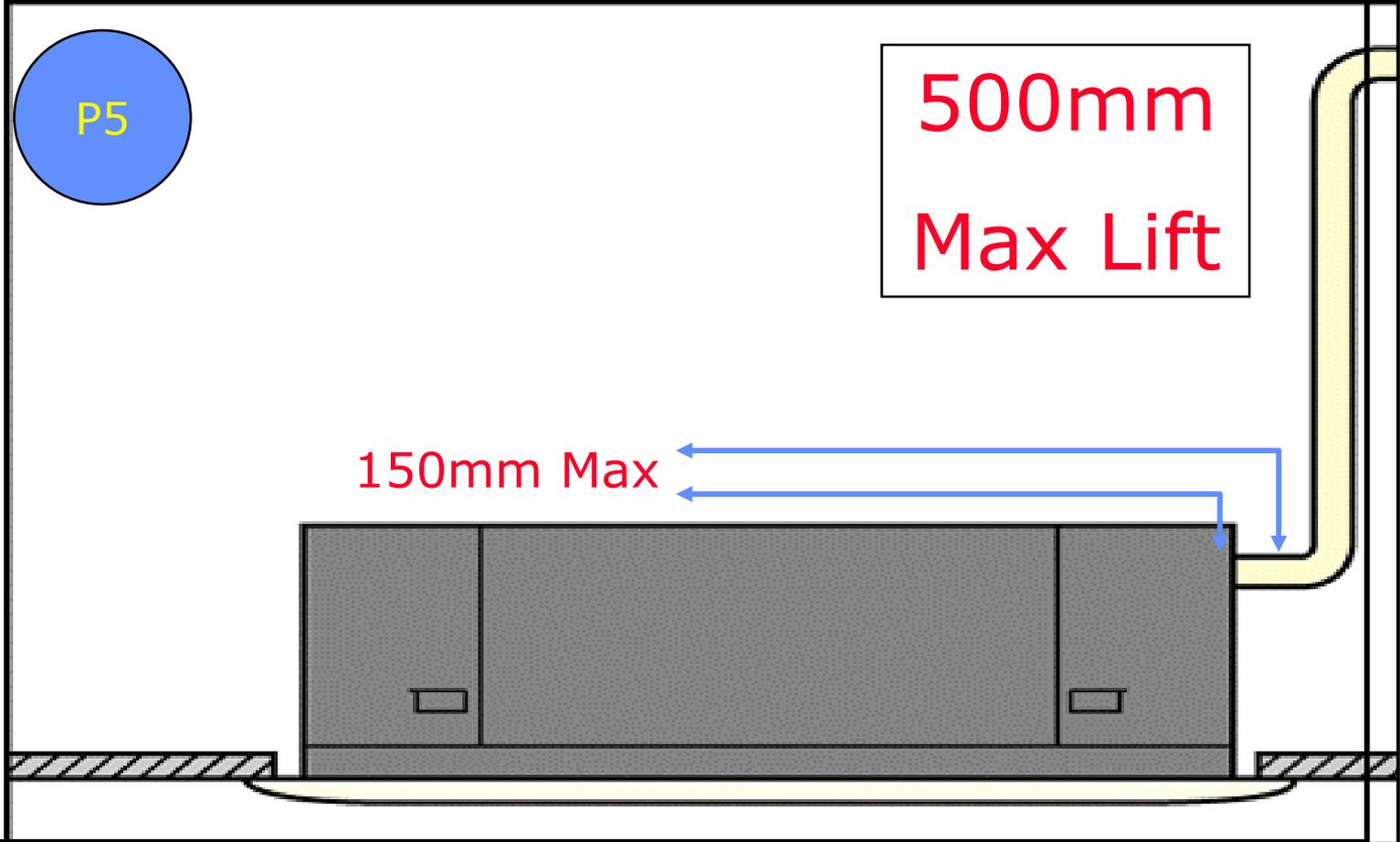
Actual temp	Resistance
31	4.09
32	3.94
33	3.79
34	3.66
35	3.52
36	3.40
37	3.28
38	3.16
39	3.05
40	2.94
41	2.84
42	2.74
43	2.65
44	2.56
45	2.47

Refrigerant Charge

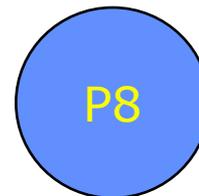
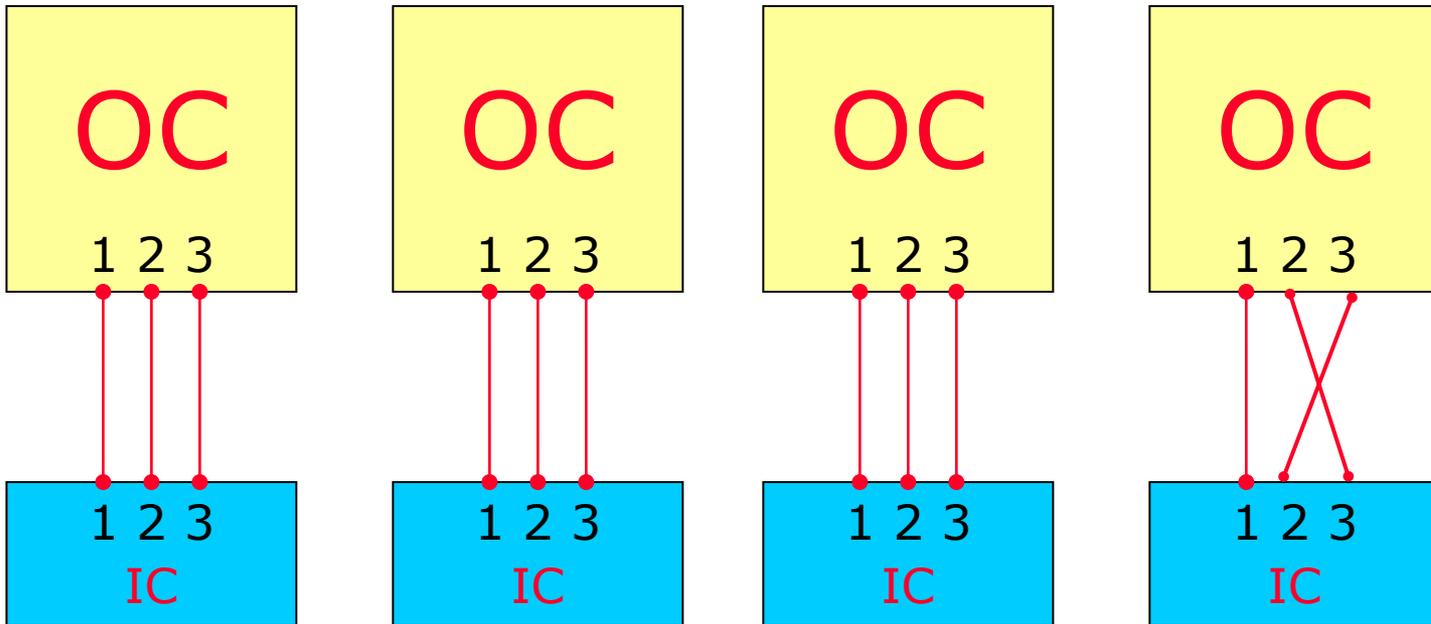
Models	30m	35m	40m	45m	50m
PUH 1.6 VKA (uk)	2.2	2.3	2.4		
PUH 2 VKA (uk)	2.2	2.3	2.4		
PUH 2.5 VKA (uk)	2.8	2.9	3.0	3.1	3.3
PUH 3 VKA (uk)	3.2	3.3	3.4	3.6	3.7
PUH 3 YKA (uk)	3.2	3.3	3.4	3.6	3.7
PUH 4 YKSA (uk)	4.2	4.4	4.5	4.6	4.8
PUH 5 YKSA (uk)	5.4	5.6	5.7	5.9	6.0
PUH 6 YKSA (uk)	5.0	5.2	5.3	5.5	5.6

**Refrigerant charge (Heat Pump) - all units
pre charged to 30 m**

Service notes



Service notes



Service notes

